

Government of India
Ministry of Railways
(Railway Board)

RBA No. 68 /2009

No. 2008/ACII/21/20

New Delhi, dated 28.10.2009

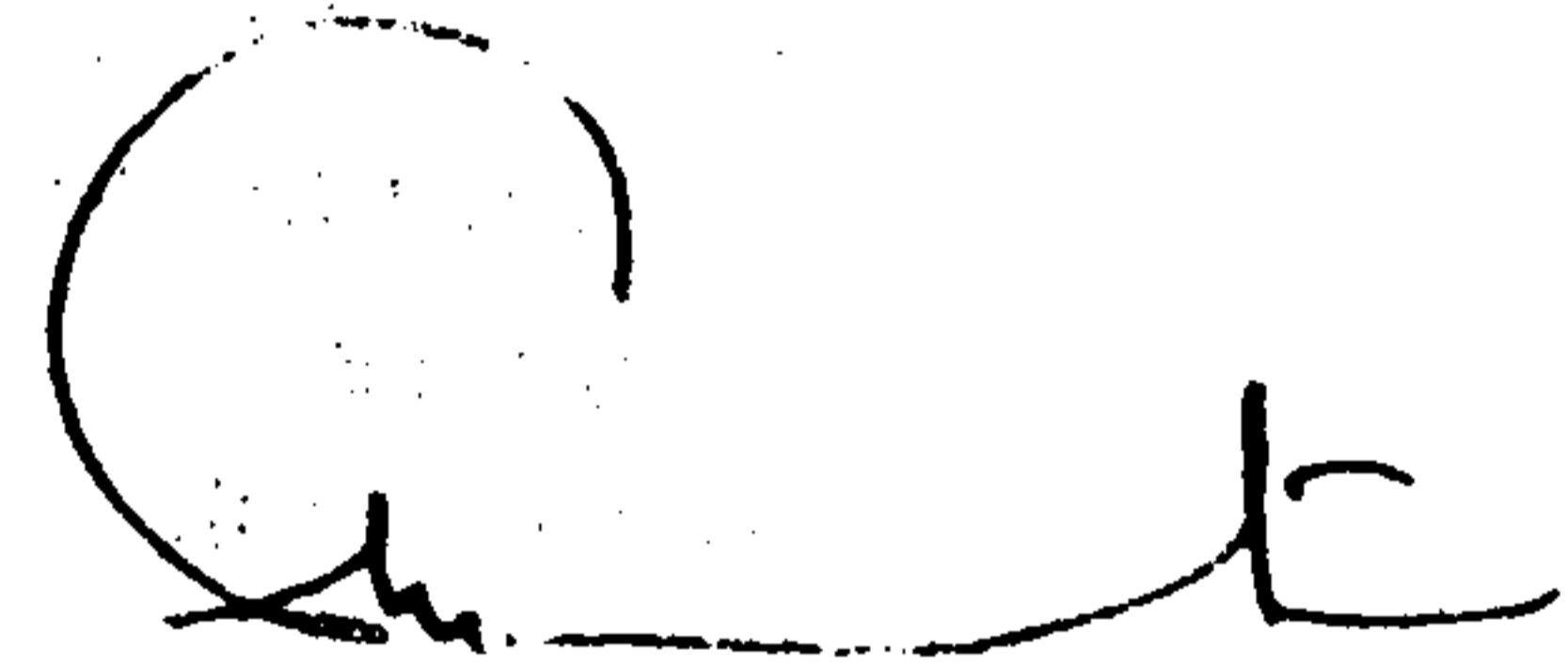
FA&CAOs
All Zonal Railways and PUs etc.

Sub: Issue of due-drawn statement to pensioners/family pensioners by Public Sector Banks.

References were being received from Pensioners and their Associations about non-supply of due-drawn details of pension arrear payments made by the banks, consequent upon implementation of recommendations of 6th CPC.

The matter was taken up with Reserve Bank of India to issue suitable instructions in the matter to the banks. Reserve Bank of India vide letter no. DGBA.GAD.No.II-2084/45.03.001/2009-10 dated 01.09.2009 has since directed the CMD/MDs of the Banks to issue suitable instructions to their branches for issuance of due and drawn statement in the prescribed form to the Railway pensioners, whenever there is a change/revision in the pension so as to avoid inconvenience to the pensioners. A copy of the above instructions is enclosed for information and necessary action.

DA: As above



(S.N. Mathur)
Director Finance/CCA
Railway Board



भारतीय रिज़र्व बैंक
RESERVE BANK OF INDIA

www.rbi.org.in

DGBA.GAD.No.H - 2084/45.03.001/ 2009-10

September 1, 2009

The Chairman / Managing Director/
Chairman & Managing Director
State Bank of India, its Associates
& Nationalised Banks

Dear Sir,

**Issue of due-drawn statement to pensioners/
family pensioners by Public Sector Banks**

We have been informed by the Ministry of Railways (Railway Board), New Delhi that some of the Pensioners' Associations have brought to their notice that banks are not advising the pensioners the details of payments made to them on account of the revised pension. Hence, in order to make the procedure of payment of arrears more transparent, Ministry of Railways has requested us to issue instructions to all Public Sector Banks to provide a copy of the 'due and drawn' statement to the pensioners.

2. We, therefore, advise you to issue suitable instructions to your pension paying branches for issuance of 'due and drawn' statement in the prescribed form (copy enclosed) to Railway pensioners, whenever there is a change/ revision in their pension, so as to avoid inconvenience to the pensioners. The action taken in the matter may please be communicated to the Ministry of Railways (Railway Board), Government of India, under advice to us.

Yours faithfully,

G.C. Biswal

(G.C. Biswal)
Deputy General Manager

Encl: as above

यह विभाग आईएसओ 9001-2000 प्रमाणित है।

सरकारी और बैंक लेखा विभाग, केन्द्रीय कार्यालय, भायखला ऑफिस (दिल्ली), 4 थी मंजिल, मुंबई सेन्ट्रल रेलवे स्टेशन के सामने, भायखला, मुंबई-400 008

This Department is ISO 9001-2000 certified

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हिन्दी आसान है, इसका प्रयोग I. इए।