

Government of India
Ministry of Railways
(Railway Board)

RBA No. 39/2009

No.2009/ACII/25/7

New Delhi, dated 18.08.09

CCMs/FA&CAOs,
All Zonal Railways.

Sub: Fraud in UTS Tickets.

Please connect Board's letter no. 2008/AC-II/25/11 dated 18.8.2008 and 2009/TG1/10/P/UTS Fraud dated 21.4.09 on the above subject, requesting the railways to strengthen the internal checking system to prevent frauds in UTS tickets. However, another case of fraud in UTS tickets has been detected by the TIAs during the surprise check on one of the Zonal Railways. The modus operandi of the fraud is as under:-

Command of low value ticket was given by operator (Booking Clerk) but the ticket was not printed by tampering with the printer and as such the subject stationery (Ticket) for which command was given was kept blank and saved for misuse. However, the UTS accounts for the same and accordingly the accountal of low value ticket is reflected in the UTS Cash -- Book. Next command is given for high value Ticket, the fare of which is accounted for by the UTS against the next Ticket Number, but physically the Ticket is got printed on the previous blank and saved stationery with mismatch in ticket number. This defrauded ticket with mismatch in original and computer printed ticket numbers is sold to passenger and difference amount (of high value and low value ticket) is misappropriated. In this process the stationery on which the high value ticket ought to have been printed, and accounted for by the UTS is saved blank which is subsequently made Non Issued on the ground of non printing and the accountal of the high value tickets is thus nullified in the UTS. The total amount derived from the alpha code shown on the top of the Blank ticket stationery made Non Issued shows that the ticket of high value has already been printed on previous ticket stationery. As such the recorded reason of making Non Issued of the above Blank Ticket as "Non printing of ticket" is negated and the fraud is established.

It is therefore requested to alert the, inspectorial staff/officers on your Railway to keep vigil while conducting their checks on non-issued tickets in particular to detect such frauds.

Kindly acknowledge receipt.

(B.N. Mohapatra)
Executive Director (Accounts)
Railway Board