

Government of India/ Bharat Sarkar
Ministry of Railways/ Rail Mantralaya
(Railway Board)

RBA No. 26/2005

No. 2001/AC-II/45/2

New Delhi, Dated 13/6/2005

General Managers,
All Zonal Railways.

Sub: - Quantum of debits in case of loss of SPTM/ UTS tickets.

The matter regarding quantum of debits to be raised in case of loss of SPTM/ UTS tickets has been under Board's consideration for quite some time. The matter has since been examined and following decisions have been taken : -

- (i) The number of passengers per SPTM/ UTS ticket shall be restricted as under : -

** Class	Maximum no. of passengers
II Class (Mail/Exp. or Ordinary)	4 adults
Sleeper Class	2 adults
Upper classes except I st AC or AC 2 Tier.	1 adult

- (ii) Issue of Ist AC and AC 2 tier ticket from SPTM/UTS shall be disabled.

- (iii) The debit for missing SPTM/UTS ticket shall be regulated as under: -

- (a) In case of missing tickets for which there is no accountal, the debit will be raised equivalent to 4 (four) II class Mail/ Express fare for farthest destination in the system.
- (b) In case of cancellation/ modification of issued ticket, where both the original journey ticket and cancellation/ non-issued tickets are accounted for in the system, the debit will be raised as under : -

Situations	Quantum of debit
(i) When both original journey ticket and cancellation/ non-issued ticket are missing	Value of ticket accounted for in the system + value of maximum number of passenger allowed on a ticket to the farthest destination in II class Mail/Exp.
(ii) When original Journey ticket is missing and cancellation ticket/ non-issued ticket is available.	Value of ticket accounted for in the system.
(iii) When journey ticket is available and cancellation/ non-issued ticket is missing.	Value of maximum number of passenger allowed on a ticket to the farthest destination in II class Mail/Exp.

.....2.

The modalities as above will be applicable after necessary changes have been made in the SPTMs/ UTS. As far as old cases are concerned, the debits should be restricted to the number of passengers allowed to be booked on a SPTM/UTS ticket, if such a restriction has been imposed by the Zonal Railways, otherwise, Board's instructions prevailing at the time should be followed.

This issues with the concurrence of Commercial and Finance Dte.

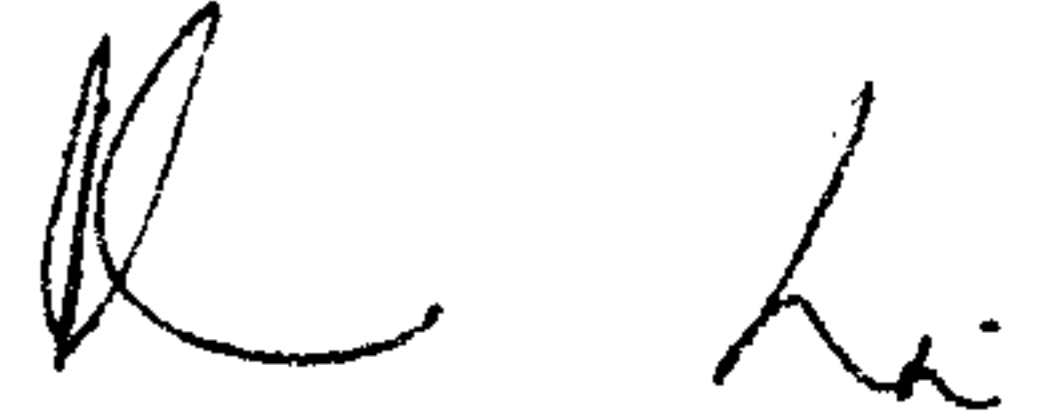
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(J. Srinivas)
Director Finance (CCA)
Railway Board

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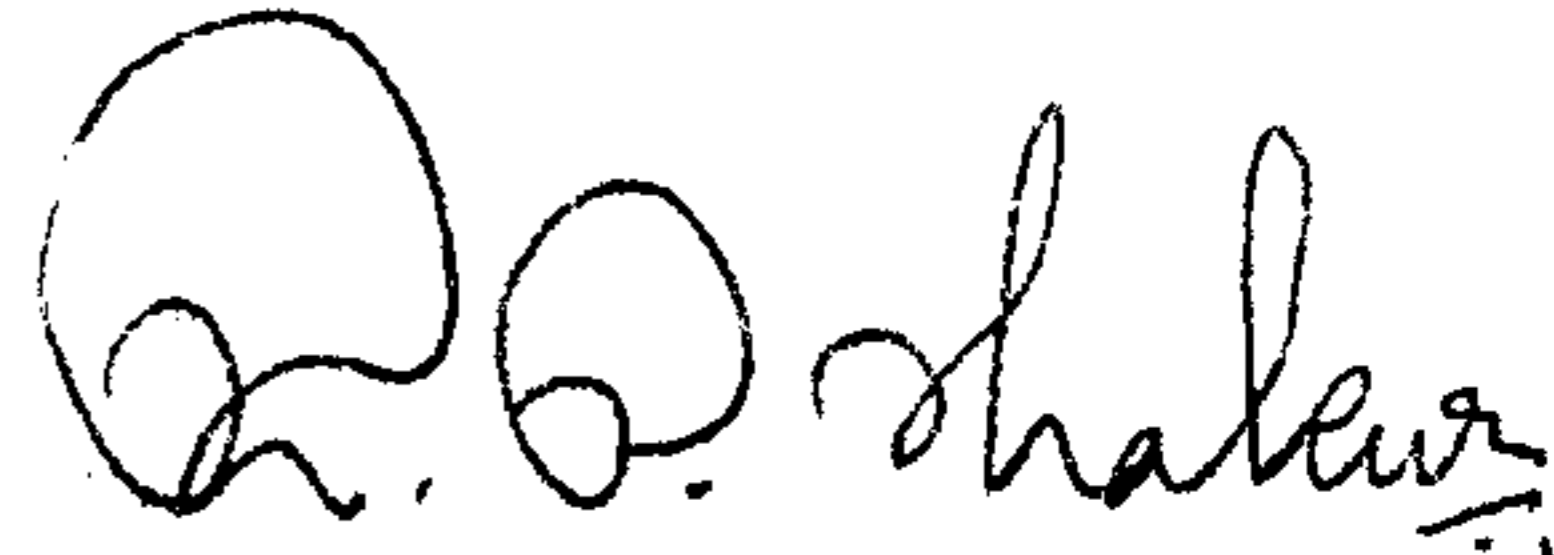
1. Dy. C&AG (Rlys.), Room no. 224, Rail Bhawan, New Delhi with 50 spare copies for information.
2. FA&CAOs, All Zonal Railways for information & necessary action.



(Dhruv Singh)
Director Finance (Comml.)
Railway Board

Copy to: -

1. CCMs, All Zonal Railways for information & necessary action. They may ensure that necessary software modification is carried out in all SPTMs/UTS by 30.6.2005 and confirm compliance by 15.7.05
2. MD/CRIS for taking necessary action regarding making changes in Software of SPTM/UTS.
3. AM/IT



(R.P. Thakur)
Director Passenger (Marketing)
Railway Board