



भारत सरकार **GOVERNMENT OF INDIA**  
रेल मंत्रालय **MINISTRY OF RAILWAYS**  
रेलवे बोर्ड (**RAILWAY BOARD**)

**RBA No. 33/2017**

No. 2015/AC-II/21/1(Pt)

New Delhi, dated 16.03.2017

**FA&CAOs,  
All Zonal Railways and PUs**

Sub: Minutes of ARPAN review meeting held on 09.03.2017 with Western Railway.  
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Please find enclosed the minutes of ARPAN review meeting held on 09.03.2017 with FC(Rlys).

It is requested to examine the same and take necessary actions in this regard. A feedback on the action taken may be sent to Board's office by 10.04.2017.

DA: As above

  
16/3/17  
(Rohit Parmar)

**Director Finance/CCA  
Railway Board**

## Minutes of meeting on status of ARPAN on 09.03.2017 held at Railway Board

### Members Present:

1. Shri B. B. Verma, F.C. Railway Board
2. Smt. Nalini Kak, Additional Member (Budget)
3. Shri Rohit Parmar, Director Finance (CCA)
4. Sh. R.N. Verma, FA&CAO/WR
5. Shri Anand Kumar, Dy. CAO(G)/WR
6. Shri Niketan Sahoo, AFA(Pen)/ WR
7. Shri Sanjeev Jain, GM/CRIS

Meeting started with the opening address of FC (Rlys), Railway Board. He said that there was an excellent progress on various aspects of pension (sanitisation, reconciliation, updation of pension master in ARPAN etc). The following areas of focus should be monitored and the progress made further should be intimated to Board:

#### **1. E-Scrolls from Banks:**

Out of 26 banks, 24 Banks are providing e- scrolls except Corporation Bank and Syndicate Bank. Corporation Bank has submitted the e-scrolls in their own format and same is being uploaded in ARPAN. As regards Syndicate Bank, FC expressed his disappointment and once again requested FA&CAO/SWR, telephonically, to take up the matter with CMD of the bank. He also pointed out that a Nodal officer from both Syndicate Bank and Railways may be appointed to speed up the process and to monitor the progress on a weekly basis. FA&CAO/SWR informed that a meeting has been arranged with CMD/Syndicate Bank on 21.03.2017. The outcome of this meeting should be intimated.

#### **2. Sanitization of unmatched PPO:**

It was informed by WR that out of 13.38 lakh PSBs pensioners, sanitisation of 94,937 PPOs was still pending as on 07.03.2017. Vide Board's letter dated 07.03.2017, the Railways were requested to examine the mismatched results and take immediate corrective action for the same. FC advised that Railways may depute staff to the Banks to obtain necessary records available with the banks and reconcile the same with the Railway's data.

It was also informed that CR had after exhausting all available resources for matching of data still had 5125 no. of cases that are untraceable. All the FA&CAOs should be advised to exhaust all the available options of sanitization with the concerned banks. It was decided that after this, one month's notice may be sent to the Banks by the debit accepting Railways to the concerned banks to provide necessary documents including scanned images available with them of the PPOs against which they are making the pension payments and sending debits to the concerned Railways. Banks should be advised that in absence of valid data given to the Railways, acceptance of any further debits of such cases would be rejected unless supported by clear evidence from Banks.

### **3. Reconciliation of pension debits in ARPAN:**

WR informed that in the first phase, using the reconciliation module, 7 lakh pensioners of 6 banks were processed in ARPAN and exception list of 57,949 pensioners was shared with the Railways for investigation at their end. In response, WR, WCR, SER, SECR, NWR, NER, NFR and CR have given feedback. Subsequently, Reconciliation Module has been activated for another 14 other banks and the exception list will be shared with the Railways in the system. All Zonal Railways are requested to analyse the mismatched data and take necessary corrective actions including initiating recovery of overpayments from the banks and updating the pension master with correct value. The Railways may also chalk out and intimate reasons of mismatch to Railway Board, so that the same can be shared with other Railways. The physical spot checking exercise of internal checks may be dispensed with and staff may be deployed in-house to analyse the MIS reports generated in ARPAN and to set right the discrepancies. WR has been requested to run the reconciliation for the month of Feb., and March, 2017 thereafter in June 2017, Sep 2017, and Dec 2017 in the initial stage and share the exception reports with Railways, on quarterly basis till this exercise stabilises. After this monthly reconciliation can be introduced at a later date.

### **4. Pushing of IPAS data into ARPAN:**

WR and GM/CRIS informed that necessary utility has already been created and deployed both in ARPAN and IPAS. However, only NCR and WR are regularly pushing the IPAS data into ARPAN. Board, vide letter dated 07.03.2017 has directed Railway users to push the data on regular basis through this utility. All Zonal railways should push 100% pension data generated through IPAS to ARPAN and update the Pension Master created in ARPAN for ensuring sanctity of the ARPAN database.

### **5. AADHAAR seeding:**

FC expressed his satisfaction over the progress made by WR in obtaining Aadhaar nos of about 7 lakhs pensioners through Banks and updating the same into ARPAN. In order to improve the position, it was advised that WR may approach the banks to share the fresh set of data available with them through KYC or life certificate updation. Further, DG(Staff) has been requested to advise the Railways to make it mandatory to get the Aadhaar no. in all fresh settlement cases.

### **6. Migrating of Postal/treasury pensioners to PSB:**

FC observed that there is almost NIL reconciliation of pension debits of pensioners of State Treasury and Post offices and most of the documents are maintained manually. As ARPAN has streamlined various aspects of pension being drawn through Public Sector Banks, it was advised to explore the possibility of migrating pensioners from State Treasury and Post Offices to PSBs so that the entire Railway pensioners are under one umbrella.

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