



(भारत सरकार) GOVERNMENT OF INDIA  
(रेल मंत्रालय) MINISTRY OF RAILWAYS  
(रेलवे बोर्ड) RAILWAY BOARD

RBA No. 17/2017

No. 2015/AC-II/21/11


New Delhi Dated 16<sup>th</sup> February, 2017

**FA&CAOs**  
All Zonal Railways

**Sub :- Review of Pension work in IPAS-Settlement Module and ARPAN.**

Progress made in the pension work in IPAS-Settlement module and ARPAN was reviewed and the minutes of the meeting held on 15<sup>th</sup> February, 2017 is attached as Annexure-A'. It is requested that the timelines mentioned in the minutes of the meeting is to be strictly adhered to. Feedback on the action taken by all the Zonal Railways may kindly be intimated to Board's office by 31<sup>st</sup> March, 2017.

Encl:- as above (6 pages)

  
(Naresh Salecha)  
Adviser/Accounts  
Railway Board

Copy to :-

Director Finance, Centre for Railway Information System, Chanakyapuri, New Delhi.

**Minutes of the meeting held on 15<sup>th</sup> February, 2017 to review the progress of work relating to pension in IPAS and ARPAN**

**Present:**

**Railway Board**

1. Shri B N Mohapatra, Addl. Member/Finance
2. Shri Naresh Salecha, Adviser/Accounts
3. Shri Rohit Parmar, Director Finance (CCA)
4. Shri V Prakash, Joint Director (Accounts)

**Western Railway**

1. Shri Anand Kumar, Dy. CAO/G
2. Shri Niketan Sahu, AFA/Pension

Issues discussed on Pension through IPAS and ARPAN on 15.2.2017 and action to be taken together with target date are as follows:-

<b>S. No.</b>	<b>Issue</b>	<b>Description</b>	<b>Action by</b>	<b>Target Date</b>
1.	Generation of e-PPO	At present, only 9 Public Sector Bank (PSB) are generating e-PPO. Remaining 17 Banks are yet to come in the system of generating e-PPO. All these 17 PSBs are required to be tackled to generate e-PPO immediately. This will solve the problem of reconciliation of Pension debits to a greater extent. It will also help in easier commencement of Pension within a month of retirement which at present is taking more than 3 months.	<ul style="list-style-type: none"> <li>• Northern Railway (Nodal Railway for e-PPO portion of pension module in IPAS) in terms of Railway Board's letter No. 2015/AC-II/21/9 dated 16.3.2016 and Adviser/Account's D.O. letter of even No. dated 21.12.2016;;</li> <li>• CRIS;</li> <li>• Accounts Directorate, Railway Board;</li> </ul>	Northern Railway to enter into correspondence with Banks and get e-PPO system in place in respect of remaining PSBs early. Target for taking feedback from Banks is 31 <sup>st</sup> March, 2017 and to get it implemented is 30 <sup>th</sup> June, 2017.
2.	e-Scrolls from Banks	There are 14.34 lacs pensioners as on date, out	F/A/SWR	F/A/SWR will regularly chase these PSBs and ensure

[Type text]

S. No.	Issue	Description	Action by	Target Date
3.	Legacy Data	<p>of which 13.76 lacs are drawing pension in PSBs , 53000 from Post Offices and 5000 from Treasury. Out of 13.76 lacs pensioners, debit scrolls for 13.39 lacs are being received from PSBs electronically. Thus only two banks i.e. Syndicate Bank for 36000 pensioners and Corporation Bank for 1600 pensioners are yet to send the debit scrolls electronically. FV/SWR has confirmed that Corporation Bank will submit the scroll in February, 2017 and Syndicate Bank will send e-scrolls by 30<sup>th</sup> June, 2017. This needs to be expedited. FV/SWR will be requested to take up with these PSBs.</p>	<ul style="list-style-type: none"> <li>All Zonal Railways in particular</li> <li>Especially where there is major pendency of pensioner's data in Zonal Railways viz., CR (11264), ER (10930), ECR</li> </ul>	<p>that following target date is adhered to for submission of e-Scroll:</p> <ul style="list-style-type: none"> <li>28<sup>th</sup> February, 2017 – Corporation Bank</li> <li>30<sup>th</sup> June, 2017 – Syndicate Bank</li> </ul>

[Type text]

S. No.	Issue	Description	Action by	Target Date
		written on 6.2.2017 to CR,FR,ECR,NR and SER where there is substantial pendency with a directive to check the data and correct the mismatched data by 15.2.2017. Given the time involved in checking of individual mismatched items, we will ask all the Zonal Railway including above mentioned 5 Railways to complete the checking and correct the mismatched PPO data by 31 <sup>st</sup> March, 2017.	(16452), NR (26818) & SER (13737).	
4.	Unclassified Pensioner e-Scroll data	There are 22,551 unclassified pensioner data in e-Scroll, which Railways have to identify	WR will provide the list to Accounts Directorate, Railway Board. On receipt of list from Western Railway, Accounts Dtre will write to Department of Pension and CPAO, to take up this issue with the concerned Banks, to provide Pension Payment Order for Railway's internal check and authentication. Also a public notice through web-page or print media, will have to be issued by concerned Zonal Railways requesting the concerned	31 <sup>st</sup> March, 2017

S. No.	Issue	Description	Action by	Target Date
			<p>excess payments.</p> <p>Western Railway</p>	<p>Detailed programme to be submitted by 31<sup>st</sup> March, 2017 and to be implemented by 30<sup>th</sup> June, 2017.</p>
5.	Mirror Server at other location	<p>Since entire data is in ARPAN server at Mumbai, in case of any disaster or faulty server there is no way to retrieve lost data. It has been proposed by WR to provide mirror server in other Zones i.e. SCR, SR, etc or CRIS, to enable regular upload of Pensioner's Data in ARPAN, as a back-up</p>	Western Railway	
6.	Migration of postal and treasury pensioners to bank	<p>50000 pensioners from postal and 5000 from treasury should be encouraged to migrate to PSB. Western Railway will write a letter to concerned railway and subsequently concerned railway is take up.</p>	All Zonal Railways	30 <sup>th</sup> June, 2017
7.	Safety, Security and integrity of data	Robust system of Safety of hardware/ software and	Western Railway	30 <sup>th</sup> April, 2017

S. No.	Issue	Description	Action by	Target Date
8.	Porting of data	<p>data migration needs to be strengthened in ARPAN. This should be devised to ensure that there is no occasion in breaching the safety and security of data willingly or unwillingly. Safety and Software audit should be made available by 3<sup>rd</sup> Party agencies, viz., CRIS, IEDP Centres of other Railways or Outside expert agencies by following due diligence.</p>	CRIS, Western Railway	31 <sup>st</sup> March, 2017
9.	Pension Master	<p>Legacy data has been pushed into ARPAN portal by Zonal Railways. It is possible that these legacy data may either have been extracted from the pensioner's record available in Zonal Railways or from the PSB's data base. Zonal</p>	All Zonal Railways	30 <sup>th</sup> April, 2017

S. No.	Issue	Description	Action by	Target Date
10.	Excess Payment made by PSBs	Railway's must certify that all the pensioner's data that has been pushed into ARPAN is extracted from the pensioner's file maintained in Railways, to ensure that there are no fraudulent pension payments.	WR to give summarized list of mismatched items to Accounts Directorate to enable to write to the concerned Railways to taking necessary action.	28 <sup>th</sup> February, 2017