



भारत सरकार **GOVERNMENT OF INDIA**
रेल मंत्रालय **MINISTRY OF RAILWAYS**
रेलवे बोर्ड (**RAILWAY BOARD**)

RBA No. 11/2013

No. 2010/AC-II/21/10 (Part)

रेल भवन नई दिल्ली – 110001 dated: 28.05.2013

Rail Bhavan, New Delhi – 110001 dated: 28.05.2013

**General Managers/CPOs/FA&CAOs,
All Zonal Railways/PUs etc.**

Sub: Minutes of review meeting of Dy. CPOs/HQ and Dy. CAOs/G on
progress of revision of PPOs held on 15.05.2013.

The minutes of the above review meeting are sent herewith. Kindly ensure strict compliance of target date (30.09.2013) fixed for revision of all remaining PPOs. The monthly progress report of revision of PPOs, jointly signed by Dy. CPOs/HQ and Dy. CAOs/G, may also be sent to Adviser/Accounts and Executive Director/IR by 10th of the following month in the prescribed format.

DA: As above.

Shilpi
28/5/13
(Shilpi Agarwal)
Director Finance/CCA
Railway Board

Minutes of meeting of Dy.CAOs/G and Dy.CPOs/HQ held in Board's office
on 15.05.2013

A meeting of Dy.CAOs/G and Dy.CPOs/HQ was held in Board's office on 15.05.2013 to review the progress of revision of PPOs as per recommendations of 6th CPC. The list of participants is at **Annexure – I**. The minutes of the meeting are as under:

1. INAUGURAL ADDRESSES:

1.0 Address by Adviser/Accounts

While welcoming the participants, Adviser/Accounts mentioned that the annual pension liabilities of IR has risen to ₹ 22000 crore. Therefore, there is an urgent need to revise all the PPOs to ensure correctness of pension debits passed on to Railways by the Pension Disbursing authorities.

- ❖ As per the instructions of DOP&PW, banks have been authorized to revise the pension/family pension themselves without formal revision of PPO by the Pension Sanctioning Authorities. A number of discrepancies have been noticed in these revisions made by banks during the spot checks which warrant revision of PPOs on war footing.
- ❖ Any overpayment noticed should be recovered in one go for which RBI's instructions have already been circulated to all Railways.
- ❖ Due to non-availability of updated PPOs, directives were issued from CRB for spot check of pension payments in banks and physical verification of pensioners and creation of authentic Pension Master.
- ❖ Again the pre-requisite of authentic Pension Master is updated and revised Pension Payment Authority.
- ❖ The position of revision is also reviewed by Minister of State for Pension periodically in SCOVA meetings wherein Railways performance is found to be quite dismal amongst other deptts. The target of revision fixed by Hon'ble Minister of State (Personnel, Public Grievances and Pensions) for completion of revision was 31.03.2013 which is already over. The current status of revision, however, is far behind the target.
- ❖ As per the information received from Railways 51.7 % PPOs are yet to be revised, of which 53.3 % are of pre-2006 pensioners and 12 % of post 2006 pensioners.
- ❖ The arrears in post – 2006 cases is unacceptable.
- ❖ The purpose of the meeting is to find ways to complete the revision process in a time bound manner.

- ❖ This requires joint effort by both Accounts & Personnel staff by drawing an action plan and monitoring progress concurrently.
- ❖ There cannot be straight jacket solution for this problem. Railways will have to devise innovative solutions e.g. original records available with Accounts, Personnel Branch such as leave record, service record, pension file, original PPO, Pension debit details, information from banks etc. could be made use of for revising PPOs, without waiting for the applications from pensioners.
- ❖ The entire exercise of revision of PPOs should be completed by 30.09.2013.
- ❖ Once pension revision is updated, it will facilitate creation of authentic Pension Master and effective check of pension debits besides easier revision in future.

1.1 **Address of AM/F**

AM/F while welcoming the participants mentioned that:

- ❖ Importance of revision of PPOs need no emphasis.
- ❖ Since at present Banks are making revision of pension/family pension, these revisions should be checked by spot checking and overpayment, if any, should be recovered immediately.
- ❖ Debit scrolls received from banks should be checked thoroughly to ensure that only correct debits are accepted.
- ❖ He mentioned that ER had revised PPOs suo-moto in a large no. of cases, using old records available with Accounts and Personnel Deptt, bank debit scrolls and collection of gap information from banks or deputing Welfare Inspector to pensioner's address etc.
- ❖ The Railways that are lagging behind may consult the Railways who have done commendable progress in the matter to emulate.
- ❖ Western Railway is developing a Centralised Pension Portal program for which 100% updated and revised Pension Master is required.
- ❖ Core groups should, therefore, be formed on Railways to complete revision process at the earliest and progress monitored closely.
- ❖ In case of pensioners retired from one Railways, but settled and drawing pension from banks located in regional jurisdiction of other Railways, the PPO issuing Railways should call for the bank debit details from debit receiving Railways to facilitate revision of PPOs.
- ❖ After revision, the details should invariably be sent to pension debit accepting Railways, to enable them to update their Pension Master.

1.2 **AM/Staff**

AM/Staff while welcoming the participants mentioned that:

- ❖ The progress of Railways with regard to revision of PPOs is being criticized by Hon'ble Minister of State (Personnel, Public Grievances and Pensions) in SCOVA meetings and meetings with Federations as Railways are lagging behind very badly in this area.
- ❖ Railways have to cut a sorry figure in these meetings as we are found lacking in our moral and administrative responsibility as an employer towards old pensioners.
- ❖ He also expressed his unhappiness over arrears in post-2006 cases of revision and desired that there should be no arrears in these cases as these are to be done suo-moto. Railways, that are lagging behind in post-2006 cases, may verify position and revise the pending cases, immediately.
- ❖ The target of 30.09.2013 should be followed in letter and spirit. In case of revision of pre-2006 pension cases where the pensioner/family pensioner has submitted application, the revision should be done without further delay and in other cases, this should also be done suo-moto by collecting details within the target date.

1.3 **ED/IR**

ED/IR while welcoming the participants mentioned that:

- ❖ Joint cells should be formed and also emphasized on need for concerted efforts by both Personnel and Accounts departments for revision of PPOs.
- ❖ The data available with Accounts and Personnel Branch should be shared for revision process.
- ❖ Banks should be approached for updation of records required for revision and the progress should be monitored on monthly basis by quickly resolving problem areas.

1.4 **ED/ERP**

ED/ERP while welcoming the participants mentioned that the progress of Railways on revision of PPOs and redressal of grievances are commented upon adversely in SCOVA meetings. Therefore, concerned efforts are required to improve the image of Railways. The grievances posted on CPGRAMs portal should be addressed properly without fail and position updated by nodal offices on website so that improved position is reflected.

1.5 **EDE/G**

EDE/G emphasized on salary and PLB payment through banks. The Railways lagging behind must take concrete action in this regard.

2.0 **BUSINESS SESSION**

- 2.1. The progress of revision of PPOs on each Railway/Production Unit was reviewed.
- 2.2. All participants agreed that the PPOs could be revised suo-moto based on the available pension records and getting other requisite details from banks. In fact some of the Railways are already doing it.
- 2.3. It was decided that Railways would form joint cell of Personnel and Accounts officers in HQ, division and other units to take inventory of left over cases, immediately and take action to revise the PPOs.
- 2.4. The Accounts department will provide updated information about pensioner from pension debit scrolls, collecting details from banks, CPPC etc. to Personnel Department to facilitate revision process.
- 2.5. Services of Welfare Inspectors would be utilized for getting the gap information.
- 2.6. In case of pension debits being received on other Railways, details would be called for by the home railway from the concerned debit accepting railway.
- 2.7. The revised PPOs should invariably be shared by the PPO issuing Railway with the Railway which is accepting pension debits to enable them to update their Pension Master.
- 2.8. CR, ER, ECoR requested to issue revised instructions from Board allowing suo-moto revision of PPOs.
- 2.9. It was clarified that these said instructions were issued in view of difficulties expressed by the Railways and now that the Railways have agreed to do suo-moto revision, revised instructions have been issued vide Board's letter no. dated 2010/AC-II/21/10(Part) dated 28.05.2013
(Annexure II)
- 2.10. CLW sought assistance from ER and SER for updation of their Pension Master. ER & SER assured to share the data and extend all help to CLW for updation of records and also revision of PPOs by providing debit details and updated pensioner's information from bank scrolls.
- 2.11. CLW shall hold a meeting with ER and SER and report progress within a month's time.

- 2.12. Dy.CAOs/G and Dy.CPOs/HQ shall hold similar meetings with all the Sr. DFMs/WAOs & Sr. DPOs /WPOs to convey these instruction regarding suo-moto revision by taking information/data from all possible sources
- 2.13. A monthly progress report jointly signed by Dy. CAO/G and Dy. CPO/HQ shall be sent to Adv/Accounts and ED/IR by 10th of the following month in the enclosed format (**Annexure –III**).
- 2.14. Dy. CAO/C/WR gave a presentation on features of centralized Pension Portal and mentioned that data of revised PPOs of about 4 lakh pensioners have already been uploaded by various Zonal Railways. The railways should upload remaining revised PPO data also at the earliest but in any case not later than 30.09.2013.

3.0 NEXT MEETING

The next review meeting on this subject with Dy. CAOs/G and Dy. CPOs/HQ of all Railways/PUs would be held in Railway Board, Conference Hall on 13.08.2013 at 10.30 Hrs

4.0 VOTE OF THANKS

The meeting ended with a vote of thanks by Adviser/Accounts.

RAILWAY BOARD**Zonal Railways/PUs**

Name of officer (Shri/Smt)	Designation	S.No.	Rly	Name & Designation (Shri/Smt)
1 Arjun Rakshit.	AM/F	1	CR	1 Richa Khare, Dy.CAO/G
2 Suresh Kumar Seth	AM/S			2 G B Galgali Dy.CPO/HQ
3 P.V. Vaidialingam.	Adv/Accts.			
4 Sanjay Lawania.	EDF/E.	2	ER	1 Amitesh K Sinha, Dy.CAO/G
5 Ragini Yechuri	ED/IR			2 Madhuchhanda Ghosh Dastidar, Dy.CPO/HQ
6 Rajeev Kishore	ED/ERP	3	NR	1 T.D. Diwivedi, Dy.CAO/G
7 P P Sharma	EDE/G			2 Monica,
8 Shilpi Agarwal.	DF/A	4	NER	1 A K Barnwal, Sr.AFA
9 Sanjeev Sharma.	JD(A)			2 V N Upadhyay, SPO/G
		5	NFR	1 A K Saikia, Dy.CPO/IR
				2 Gaithaorie, Dy.CAO/G
		6	SR	1 R. Mohanraja, CPO/IR
		7	SCR	1 Dr. H Srinivas, Dy.CPO/MPP & IT
				2 Tripti Mathur Mehra, Dy.CAO/G
		8	SER	1 Tanuja Thakur Khalko, Dy.CAO/G
				2 Debasis Sutar,
		9	WR	1 Sandeep Pal, Dy. FA & CAO/C
				2 G S Yadav, Dy.CPO/HQ
		10	ECR	1 Shashi Kant Mishra, Dy.CAO/G
				2 Rajesh Kumar, Dy.CPO/HQ
		11	ECOR	1 Gundicha Sethy, Dy.CPO/HQ
				2 B K Mishra, Dy.CAO/G
		12	NCR	1 Vineet Dwivedi, Dy.CAO/G
				2 A K Sinha, Dy.CPO/HQ
		13	NWR	1 R K Sharma, Dy.CPO/HRD
				2 Manoj K Jain, Dy.CAO/G
		14	SECR	1 Gangadhar Pati, Dy.CAO/G
				2 P. Balan,
		15	SWR	1 Shuja Mahmood,
				2 N Balaganesh, Dy.CAO/G
		16	WCR	1 N D Gangurde, Dy.CPO/HQ
				2 Ajeet K Raghuwansh, DyCAO/G
		17	ICF	1 M Senguttuvan, Sr.AFA
				2 R. Aaivu,
		18	DLW	1 J K Singh, Dy.FA&CAO
				2 M K Dikshit, Dy.CPO/HQ
		19	DMW	1 Jaswinder K Chawla, Dy.FA&CAO
				2 S K Sharma, Dy.CPO
		20	CLW	1 S K Halder, Dy.FA&CAO II
				2 S N Chaubey, SPO/HQ
		21	RWF	1 S Gurulingaih, APO
		22	Metro	1 John Murmu, Dy.CPO
				2 Javed Mazhar, Dy.FA&CAO
		23	RCF	1 Manjeet Kaur Suman, Dy.FA&CAO
				2 Harbhajan Lal, SPO-I



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RBA No. 10/2013

No. 2010/AC-II/21/10 (Part)

रेल भवन नई दिल्ली – 110001 dated: 28.05.2013
Rail Bhavan, New Delhi – 110001 dated: 28.05.2013

**General Managers/CPOs/FA&CAOs,
All Zonal Railways/PUs etc.**

Sub: Implementation of Government's decision on the recommendation of 6th CPC – Revision of pension of pre-2006 pensioners/family Pensioners.

Please refer to Board's letter no. 2008/AC-II/21/20 dated 10.06.2009, wherein it was advised that in case the Railways are facing difficulties/problems in revising the Pension Payment Order (PPOs) due to non-updation of essential details of pensioners, the same may be called for from the pensioners through newspaper advertisements. Apart from this, disbursing authorities (mainly banks), were requested to send details of revision done by them to the Pension Sanctioning authorities. Besides, RBI was also requested to issue instructions to all the pension disbursing bank branches to collect the revision application forms along with the Life Certificates from the pensioners and send them to the PPA issuing authority and RBI has accordingly issued instructions to all the PSBs

As the deadline of 31.03.2013 fixed by Hon'ble Minister of State (Personnel, Public Grievances and Pensions) for issuing revised PPO for all the pensioners has already expired, the matter was reviewed in the meeting of Dy.CAOs/G and Dy.CPOs/HQ of Railways and PUs in Board's office on 15.05.2013 in which it was decided that the Railways should also explore the feasibility of revision of PPOs through close co-ordination between Personnel and Accounts Deptt. based on available pension records and pension debit scroll details received/collected from banks, electoral office etc.

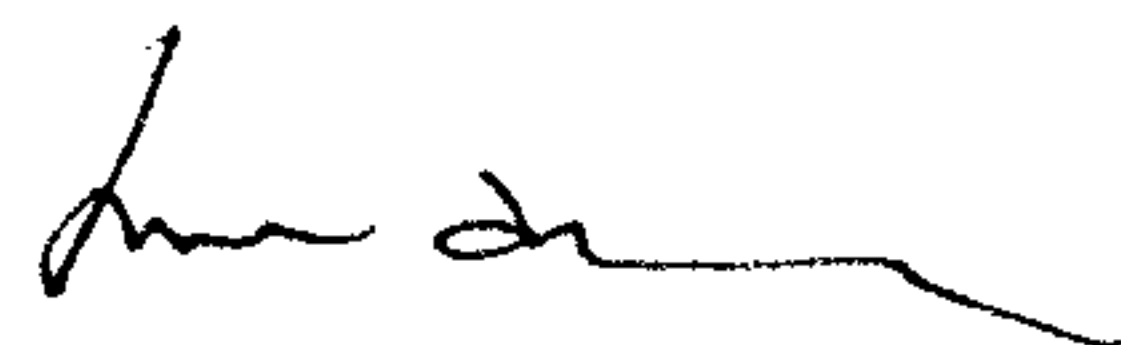
Accordingly, it has been decided to modify the instructions contained in Board's letter no. 2008/AC-II/21/20 dated 10.06.2009 and Railways are now advised to complete the revision of remaining PPOs of pre-2006 pensioners, in cases where the pensioner/family pensioner has not submitted the application, on suo-moto basis by collecting all the relevant details within the target date of 30.09.2013.

(2)

As decided in the meeting held in Board's Office on 15.05.2013, the Dy.CAO/G and Dy.CPO/HQ of the Railways and PUs will submit a joint progress report every month to Adviser/Accounts and ED/IR by 10th of the following month in the enclosed format (**Annexure - 1**) and also mail the same at jda@rb.railnet.gov.in and edeg@rb.railnet.gov.in .

Necessary action may be taken to comply with these instructions without fail.

DA: As above



(Suresh Kumar Seth)
Additional Member/Staff
Railway Board

