

अश्वनी लोहानी
ASHWANI LOHANI

Please Issue
Hardcopy



सत्यमेव जयते



एक कदम स्वच्छता की ओर

अध्यक्ष, रेलवे बोर्ड
एवं
पदेन प्रमुख सचिव, भारत सरकार
रेल मंत्रालय
CHAIRMAN, RAILWAY BOARD
&
EX-OFFICIO PRINCIPAL SECRETARY
GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

D.O. No. 2017/Transf. Cell/Transf. Drive

21st December, 2017

Dear General Manager,

Sub: Transformation drive to assess impact of empowerment & process reforms.

I would like you to refer to various instructions issued from Railway Board in the recent past with regards to delegation of power and process reforms to energize the entire workforce to improve safety and service delivery.

Informal feedback received from different levels has been encouraging but has not been received in a structured manner. Meaningful transformation will happen only when process, structure and cultural reforms reach the intended beneficiary without any delay.

From this stand point, a 'Transformation Drive' may be launched from 1-15, January, 2018 to ensure that instructions issued from Railway Board have been implemented in letter and spirit and have led to improving the productivity, enhancing the level of satisfaction of employees and customers. During this period, GMs, PHODs and DRMs may also launch/initiate various process reform initiatives at their level to make our working more simpler and efficient.

A consolidated report highlighting the actions undertaken during this drive may be sent to PED (Transformation).

With best wishes,

Yours sincerely

(Ashwani Lohani)

✓ General Managers
All Indian Railways
✓ Production Office

