## अश्वनी लोहानी ASHWANI LOHANI



अध्यक्ष, रेलवे बोर्ड
एवं
पदेन प्रमुख सचिव, भारत सरकार
रेल मंत्रालय
CHAIRMAN, RAILWAY BOARD
&
EX-OFFICIO PRINCIPAL SECRETARY
GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

No. 2018/TF/CRB Directives

09<sup>th</sup> November, 2018

My dear DRMs,

Sub: Process Reforms – Simplification of decision making processes Ref: DO No. 2018/Trans Cell/E/Process Reforms dated 27<sup>th</sup> October 2018

Field units have been continuously empowered by way of delegation of powers over the last one year. This has enabled the front line staff and decomplicated decision making. As we are striving to evolve a culture focused on efficient delivery, the process of decision making needs to be continuously reviewed in this context and simplified.

Process reforms with regard to decision making and contractual mechanism still leaves much to be desired. Our mission of reforms will be successful only if we simplify the entire lot of decision making and contractual processes.

I would like you and your officers to look into these aspects in active association with the nodal ED(Transformation) and regularly submit suggestions/proposals to the Transformation Cell of the Board.

Needless to emphasise that reforms have to continue to remain at the core of our focus for a long time in the future.

With best wishes,

Yours sincerely,

Ashwani Lohan

**Divisional Railway Managers** All Indian Railways

Copy to:

General Managers, All Indian Railways, ME, MRS, MTR, MS, MT, FC DG/P, DG/RHS, DGRPF,DG/S&T, DG/RS PS to MR for kind information of Hon'ble MR

> Room No. 236, Rail Bhawan, New Delhi-110 001. Tel.: 011-23384010, Fax: 011-23381453, E-mail: crb@rb.railnet.gov.in