

अश्वनी लोहानी  
ASHWANI LOHANI



अध्यक्ष, रेलवे बोर्ड  
एवं  
पदेन प्रमुख सचिव, भारत सरकार  
रेल मंत्रालय

CHAIRMAN, RAILWAY BOARD  
&  
EX-OFFICIO PRINCIPAL SECRETARY  
GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS

29 JUN 2018

DO No 2018/TransCell/E/Child Protection

**My dear Station Incharge & RPF Post Incharge,**

**Sub: Care & Protection of distressed children in contact with Railway.**

Many distressed children who are homeless, runaway, missing or separated from their families often come in contact with Railways at railway stations or in trains. These children are at a great risk of falling in wrong hands. Children are our future and it is our foremost duty to protect them.

A nationwide campaign has been launched across the entire railway system, in collaboration with National Commission for Protection of Child Rights (NCPCR) to increase awareness on this subject of ensuring care and protection of vulnerable children. A Standard Operating Procedure (SOP) to ensure child care and protection is already in operation at 88 important stations. Some more stations will be added in due course. Irrespective of the stations under SOP, there is a need to sensitize all stations on this issue. Station in-charge and RPF post in-charges who are at the forefront of public contact will need to play a pivotal role in our drive to protect our children.


A guidebook recently prepared by NCPCR serves as a ready reckoner for steps to be taken to protect such children. I hope you have received this guidebook.

In order to make all the railway stations child friendly, I would urge you to go through the guide book and take such actions on your part like educating and sensitizing all staff at the railway stations and in trains, other stakeholders like vendors, coolies and auto drivers and also the general public on this critical issue, disseminating information of child help desks at the station (if available) and prominently displaying help line number of all emergency services and especially of CHILDLINE 1098 etc.

I would like you to take up this **noble** cause in right earnest as a mission under the leadership of your DRM.

Best wishes,

Yours sincerely

  
(Ashwani Lohani)

**Station Incharges & RPF Post Incharges**

All Indian Railways

Copy to:

GMs and DRMs

All Zonal Railways and All Divisions

Copy to:

FC, ME, MRS, MS, MT, MTR

DG/P, DG/RHS, DG/RPF, DG/S&T, DG/RS

PS to MR for kind information of Hon'ble MR