

**GOVERNMENT OF INDIA (भारत सरकार)**  
**MINISTRY OF RAILWAYS (रेल मंत्रालय)**  
**(RAILWAY BOARD) (रेलवे बोर्ड)**

**No. 2025/EnHM/06/02/Cleanliness drives**

**New Delhi, dated 25.03.2025**

**PCMEs/IR**

**Sub: Measures for improvement of Bio-toilets.**

**Ref:** Railway Board's letter No. 2025/EnHM/06/01/Cleanliness Drives dated 17.01.2025 & 07.02.2025.

With reference to the above, a special drive for monitoring the Bio- tanks at En-route stations across IR was conducted and certain measures were outlined for special attention for implementation at the field level.

2. At the Zonal level, HODs concerned with EnHM related activities were directed to conduct a detailed audit to check the adequacy of maintenance practice in primary coaching depots and coaching workshops on the entire Railways in a month's time and submit detailed Audit reports. The aforesaid detailed audit reports have not yet been submitted by ZRs. This has been viewed adversely.

3. It is requested to direct each concerned Sr. DMEs in-charge, at divisional level, to prepare a detailed presentation on the audit(s) at all coaching depots under their jurisdiction, within each respective division. The presentation must contain the details of audit, action taken and outcomes thereafter.

4. Soft copy of the presentation should be shared at the email ID - **advenhm@rb.railnet.gov.in, latest by 30.03.2025**. Review is likely to be taken up at the level of MTRS and CRB & CEO in the 1<sup>st</sup> week of April, 2025. For any further query, Sh. Dinesh Mohan Singh, DD-II/ EnHM/ RB, M.No. **9717647575**, may be contacted.

**Encl:** As above

Signed by

Satish Singh

Date: 25-03-2025 17:54:14  
(Satish Singh)

Executive Director/EnHM  
Railway Board

**Copy to:** GMs/IR

भारत सरकार / GOVERNMENT OF INDIA  
रेल मंत्रालय / MINISTRY OF RAILWAYS  
(रेलवे बोर्ड / RAILWAY BOARD)

No. 2025/EnHM/06/01/Cleanliness Drives

New Delhi, dated. 17.01.2025

PCMEs,  
All Zonal Railways

**Sub:** One week drive for monitoring the Bio-tanks at En-route stations across IR.

With an aim of further enhancing the cleanliness levels and hygiene, particularly concerning the bio-toilets functionality and cleanliness level in trains for improved passenger satisfaction, a one week drive is to be undertaken to monitor the cleaning condition of bio-tanks as well as the overall cleanliness in trains on-run.

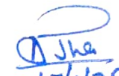
2. Specific stations have been identified across IR for the aforesaid drive namely UMB (NR), BPL (WCR), JHS (NCR), CNB (NCR), DDU (ECR), WAT (ECoR), KIR (NFR), BSL (CR), BRC (WR), BZA (SCR), GTL (SCR), UBL (SWR) & GDR (SCR). Methodology to be adopted for drive is suggested as follows:

- a. Zonal Railways are directed to initiate a one week dedicated drive at the identified stations to monitor the cleanliness status of bio-tanks. This drive should specifically include a minimum of two trains per day—one in the up direction and another in the down direction—preferably long-distance trains that are either passing through, halting, or platform-return trains at the identified station.
- b. The scope of the drive must encompass the overall cleanliness of bio-tanks, including the condition of connectors and hoses, covering at least 10 coaches daily. Zonal Railway may ensure that the selected trains and coaches are not repeated during the drive.
- c. In addition to above, to monitor the overall cleanliness of coaches (incl. Toilets) in identified trains, one Supervisory level official may be deputed to perform on-board checks of cleanliness including toilet functionality on identified trains at aforesaid stations in both directions. The said official may be directed to perform on-board checks for a reasonable distance, say around 100-150 kms to monitor and report the actual

condition on coach pictorially or through comments. Subsequently, the details of the drive along with coherent photographs (preferably JPEG format & 100 KB size) or comments are to be shared via Google Sheet using the following link:

[https://docs.google.com/spreadsheets/d/1FTSw22-z\\_uFdKAxoiFjzh-uQSKDA5vEOBxCfwoZO9I/edit?usp=sharing](https://docs.google.com/spreadsheets/d/1FTSw22-z_uFdKAxoiFjzh-uQSKDA5vEOBxCfwoZO9I/edit?usp=sharing).

3. A compliance report of the drive may also be provided to Railway Board on email ID [advenhm@rb.railnet.gov.in](mailto:advenhm@rb.railnet.gov.in) by 27<sup>th</sup> Jan'2025 positively.

  
17/1/25  
(Ajay Jha)

Director/EnHM  
Railway Board

**Copy To:**

1. DRMs/UMB(NR), BPL(WCR), JHS(NCR), PRYJ(NCR), DDU(ECR), WAT(ETCoR), KIR(NFR), BSL(CR), BRC(WR), BZA(SCR), GTL(SCR), UBL(SWR) for information.
2. Sr.DMEs/UMB(NR), BPL(WCR), JHS(NCR), PRYJ(NCR), DDU(ECR), WAT(ETCoR), KIR(NFR), BSL(CR), BRC(WR), BZA(SCR), GTL(SCR), UBL(SWR) for information & further necessary action.

GOVERNMENT OF INDIA (भारत सरकार)  
MINISTRY OF RAILWAYS (रेल मंत्रालय)  
(RAILWAY BOARD) (रेलवे बोर्ड)

No. 2025/EnHM/06/02/Cleanliness drives

New Delhi, dated 07.02.2025

General Managers,  
All Zonal Railways.

**Sub: Measures for improvement of Bio-toilets.**

**Ref: Board letter no. 2025/EnHM/06/01/Cleanliness Drives dated 17.01.2025.**

In terms of above referred letter, one week special drive for monitoring the Bio- tanks at En- route stations across IR was conducted. The special drive has however revealed that much has yet to be done on bio toilet maintenance. A review meeting with PCMEs/Zonal Railways on this issue was also held under the chairmanship of MTRS on 04.02.25.

To provide a clean and hygienic environment to travelling passengers, Zonal Railways are advised to provide special emphasis on maintenance of bio toilets as per instructions issued from time to time. In addition, following measures needs special attention for implementation at the field level:

- i. All Coaching Depots/Workshops need to ensure the quality of AMI (Anaerobic Microbial Inoculum) before topping-up the Bio-tanks.
  - ii. Zonal Railways should ensure the development of adequate in-house AMI testing facilities with requisite accreditations at appropriate locations within their jurisdiction, at the earliest.
  - iii. Coaching Depots/Workshops should invariably verify the efficacy of AMI through in-house testing or at NABL accredited lab (while the in-house facility is being set up), after receipt from the supplier to cross-verify the certification submitted and also at regular intervals, on need basis.
  - iv. Procurement of AMI should be carried out through DRDO approved vendors only. For this purpose, a suitable filter be placed in IREPS/ any other procurement platform in use, to ensure procurement from only DRDO approved vendors.
  - v. Under no circumstances, AMI with an expired validity be used for topping up.
  - vi. Planned and directed approach towards attending the defective components in the system apart from use of proper tools and implements be ensured.
  - vii. Stringent quality checks on the material (like rubber hoses, clips, connectors etc), whether supplied through the outsourced agency or procured by Zonal Railways, be ensured.
2. At the Zonal level, HODs concerned with EnHM related activities be directed to conduct a detailed audit to check the adequacy of maintenance practice, including the above mentioned activities, in primary coaching depots and coaching workshops.
3. Detailed Audit report of the first primary maintenance Depot / Coaching Workshop of every Zonal Railway should be sent to ED / EnHM within 7 days of issue of this letter along with action taken on deficiencies, wherever found, under the signature of PCME of Zonal Railway.
4. It may also be ensured that such audits on the entire Railway are completed within one month of the issue of this letter, and audit reports submitted to ED / EnHM for perusal of Railway Board.

  
(Manu Goel)  
AM/(EnHM),  
Railway Board.

Copy to: PCMEs/Zonal Railways, for compliance of aforesaid instructions, please.

**Room No. 517, Rail Bhawan, Raisina Road, New Delhi-110001**