

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)**

No. 2025/EnHM/06/04

Dated 23.06.2025

**General Managers,
All Zonal Railways**


**Sub: Improvement in cleanliness of Rolling Stock & Stations through
increased participation.**

Indian Railways make every endeavour to keep trains & stations in properly maintained and clean condition towards enhancing passengers' experience on sustained basis. Towards this, there is a need for full involvement at all levels.

2. For effective follow-up on cleanliness related initiatives, various Whatsapp communities like Swachh Coach, Swachh DEMU, Swachh EMU/MEMU & Swachh Station have been created for use at Board, ZRHQ & Divisional levels. All officers connected with Rolling Stock maintenance at HQ and division level are part of such groups for real-time monitoring and sharing of cleanliness related updates to achieve best feasible results.

3. It is felt that the presence of ZRHQ apex levels and the DRMs in such groups would further enhance the effectiveness of these Whatsapp groups.

4. Therefore, you are requested to join the relevant cleanliness/linen/OBHS related group for divisions under the jurisdiction of your Railway. Further, it is also requested that all DRMs may be advised to be part of aforesaid groups for their division to support, guide, intervene and co-ordinate suitably. This will go a long way in contributing towards creating a cleaner Indian Railways.


23.6.25

(Ashish Sharma)

Addl. Member/ Mechanical Engineering
Railway Board

Copy to: All DRMs/IR