

भारत सरकार/GOVERNMENT OF INDIA
रेल मंत्रालय /MINISTRY OF RAILWAYS
रेलवे बोर्ड/(RAILWAY BOARD)

No.2017/EnHM/06/04/CTS

New Delhi dated. 24.04.2025

**The General Managers,
Zonal Railways.**

Sub: Cleaning of coaches under Clean Train Station (CTS) Scheme.

Ref: This office's letter of even number dated 16.07.2019 (Copy enclosed).

Clean Train Station (CTS) scheme has been prescribed for limited mechanized cleaning attention to identified trains during their scheduled stoppages en-route at nominated stations. In terms of letter under reference dated 16.07.2019, Zonal Railways were advised to provide CTS coverage in GS and SLR coaches.

2. Due to onset of summer season rush, directed focus, specially on GS coaches, needs to be given to trains which historically experience heavy traffic during this period. Following CTS stations, therefore, need special monitoring:

SN.	Name of Zones	Names of CTS stations
1	East Central Railway	Pt. Deen Dayal Upadhyay Jn. Barauni
2	East Coast Railway	Khurda Road
3	North Central Railway	Prayagraj
4	North Eastern Railway	Chapra Gorakhpur
5	North Eastern Frontier Railway	New Jalpaiguri
6	West Central Railway	Itarsi
7	South Central Railway	Vijaywada

3. Zonal Railways are requested to ensure implementation of the aforesaid instructions.

Encl: As above (02 pages)


(Satish Singh)
**Executive Director/ME/EnHM
Railway Board**

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
RAILWAY BOARD**

No. 2017/EnHM/06/04

New Delhi, dated 16.07.2019

**Principal Chief Mechanical Engineers
All Zonal Railways**

SUB: Cleaning of Coaches under CTS

**REF: Performance Review Meeting of Railways taken by
Railway Board on 18.06.2019**

Need for improving and extending various services to all classes has been emphasised by Hon'ble MR and Hon'ble MoSR during their interactions. In the Video Conference with Board on 18.06.2019, GM/CR requested for necessary guidelines for including GS coaches also under Clean Train Station (CTS) scheme.

In the recent discussion on Demands For Grants (Railways) in the Parliament, Hon'ble MoSR emphasised the need for extending services to General Class passengers.

Vide RB letter No. 2002/M(C)/141/2 Vol. IV, dated 08.09.2008, Railways were advised to generally follow project specifications for Clean Train Stations (CTS) scheme drawn up by WR in July/Aug'08. All types of coaches were covered in this scheme including unreserved class (GS / SLR).

Further, based on the experience gained, certain improvements were suggested by Railways and in 2011, certain conditions were reviewed and circulated vide WR's letter No. M.442/19/3(CTS), dated 12.10.2011. In this review, only reserved coaches were included as it was found difficult to approach in the crowded unreserved coaches. Three different categories – OBHS trains, non OBHS trains and Platform return trains – were suggested for different scope of work and separate rates.

It is clarified that there is no restriction on including GS coaches under CTS scheme. CTS is also combined with watering at most locations. It is seen that most of the railways are not covering / cleaning GS coaches in CTS due to practical difficulty of overcrowding, accessibility and limited stoppages.

For reaching the benefits of services to the common man, zonal railways should provide CTS coverage in GS and SLR coaches also on the trains where it is needed and feasible. Scope of work can be reduced depending upon necessity / requirement and availability of stoppage time, keeping in view less number of

toilets, non-availability of vestibule, inaccessible areas etc. However, following minimum scope must be included -

- Mechanised cleaning, drying of floor, wiping toilet fittings in toilets
- Cleaning and wiping of washbasins, mirrors, shelves in toilet and doorway area (except OBHS coaches)
- Disinfection of toilets (except OBHS coaches)
- Floor cleaning of doorway and vestibule area (where available)
- Collection and disposal of garbage
- Watering of all coaches.

16.7.19

(Shivendra Mohan)
Executive Director
EnHM / ME