

भारत सरकार/GOVERNMENT OF INDIA
रेल मंत्रालय /MINISTRY OF RAILWAYS
रेलवे बोर्ड/(RAILWAY BOARD)

No. 2025/EnHM/06/04/Sw. Stn.

New Delhi, dated. 27.06.2025

The Divisional Railway Managers,
All Zonal Railways

Sub:- Review of Station Cleaning over 'Swachh Station' WhatsApp group.

Station cleanliness over Indian Railway is paramount to sustained passengers' satisfaction. To uphold the same, efforts at all levels is the prime need of the hour.

2. In this regard, it is requested to identify 10 distinct areas needing directed attention at each station under monitoring, for focused improvement in cleanliness and hygiene apart from housekeeping practices in the overall area of the said station. Identification of 10 such areas and improvements thereafter will be a dynamic process. New such areas will need to be identified at a suitable periodicity, say 7-10 days for further attention.

3. Evidences (pictures/ videos) of these improvements must be uploaded by the concerned station/ division to the respective user group on station cleaning daily, without fail, for appreciation by all concerned.

4. Further, a daily review, starting from 1st July 25, with 1 or 2 shortlisted divisions, on a randomized basis, will be conducted by Railway Board, preferably on a daily basis, in the afternoon around 1600 Hrs. Announcement with respect to the station(s)/ division(s) under review on any given day will be made on the community by 1500 Hrs of that day.

5. For any co-ordination issues, Shri Ajay Jha, Director/EnHM/RB (M No 9717646231) and/ or Shri Gaurav, SSE/EnHM/RB (M No 7827944447) may be contacted.

Kindly treat this as URGENT and IMPORTANT.


(Satish Singh)

Exe. Director/ME(EnHM)
Railway Board

Copy to:

1. GMs/All Zonal Railways
2. PCMEs/All Zonal Railways