

भारत सरकार / GOVERNMENT OF INDIA
रेल मंत्रालय / MINISTRY OF RAILWAYS
(रेलवे बोर्ड / RAILWAY BOARD)

No. 2025/EnHM/06/01/Cleanliness Drives


New Delhi, dated. 14.01.2025

**The General Managers,
All Zonal Railways**

Sub: 14 days intensive cleanliness drive for improving cleanliness standards of Vande Bharat Express Trains.

With the objective of enhancing the standards of cleanliness for enhanced passenger experience and reduced adverse Rail Madad feedbacks in Vande Bharat Trains, a flagship service of IR, it has been decided to conduct a 14 days intensive cleaning drive over each ZR starting from 15.01.2025 specifically covering the following five focus areas:

- Cleaning of toilets around 15 minutes before the arrival of train at each stopping station.
 - Intensive cleaning of toilet floor and its skirting at least up to 12 inches height.
 - Intensive cleaning (including steam cleaning) of pantry and doorway area.
 - Pest/ Rodent control in coaches as well as pit lines/ washing lines where VBE rakes are being maintained.
 - Buffing of toilet commode pans (Indian/ Western) once in a week (preferably targeting it on Basic unit basis to cover each coach every week).
2. The report of the aforesaid drive may be furnished to Railway Board on email ID advenhm@rb.railnet.gov.in by 31st Jan, 2025 positively.


(Satish Singh)
Executive Director/ME (EnHM)
Railway Board

Copy to: PCMEs/All Zonal Railways, for information and necessary action, please.