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भारत सरकार/GOVERNMENT OF INDIA  
रेल मंत्रालय /MINISTRY OF RAILWAYS  
रेलवे बोर्ड/(RAILWAY BOARD)

No.2020/EnHM/13/01/Pt.I

New Delhi, dated: 09.09.2024

The General Manager,  
North Central Railway,  
Allahabad.

{Kind Attention: CME/Planning, NCR}

**Sub: Review of Outcome Based Contracts -Clarification reg..**

**Ref: i. NCR's letter No. Mech/680/EnHM dated 14.08.2024. (Copy enclosed)**  
**ii. Railway Board's letter No. 2020/EnHM/13/01/Pt.I dated 15.05.2024.**  
**iii. Railway Board's letter No. 2022/Trans./01/Policy dated 10.02.2022.**

Kind attention is invited to NCR's letter under reference (i), vide which clarification has been sought that whether in cases requiring exemption from 'Outcome & Activity' based contracts, Board's instructions dated 10.02.2022 regarding personal approval of the GM with specific reasons to be recorded in writing are still applicable or not.

2. In this regard, it has been stated in instructions dated 15.05.2024 that station cleaning and colony cleaning contracts will continue to be covered under existing instructions of outcome basis contracts. Therefore the provisions as specified in Board's letter No. 2022/Trans./01/Policy dated 10.02.2022 are still in force as earlier for cleaning contracts of stations and colonies.

**Encl: As above (01 page)**

Signed by  
Ajay Jha  
Date: 09-09-2024 10:44:22

(Ajay Jha)  
Director/EnHM  
Railway Board

**Copy to: PCMEs /IR.**

North Central Railway

L.no. Mech/680/EnHM

NCR HQ office  
EnHM wing  
Prayagraj  
Date 14.08.24

PED/EnHM,  
Railway Board,

**Subject:** Review of Outcome Basis Contract

**Ref:** 1. Railway Board letter No-2022/Trans./01/Policy dated 10.02.2022.

2. Railway Board letter No-2020/EnHM/13/01/Pt.I dated 15.05.2024.

1. Amendment 01/2022 to Model SOP 2018 was issued vide letter under reference-1 in which item 37/A.I of Works matter regarding Sanction of proposals for 'Outcome & Activity' based outsourcing of items was amended.

In the remarks column it is mentioned that "Cases requiring exemption from 'Outcome & Activity' based Outsourcing would require personal approval of the GM with specific reasons to be recorded in writing."

2. Now in the para-3 of letter under reference-2, it has been mentioned that "station cleaning and colony cleaning contracts will continue to be covered under the existing instructions of outcome basis contracts."

In this regard clarification from Rly.Bd is required whether remarks in the remark column of item 37/A.I that "Cases requiring exemption from 'Outcome & Activity' based Outsourcing would require personal approval of the GM with specific reasons to be recorded in writing." is still applicable or not.

  
14/8/24  
**CME/Planning**  
**NCR**