

सतीश कुमार
SATISH KUMAR



अध्यक्ष एवं मुख्य कार्यकारी अधिकारी,
रेलवे बोर्ड
पदेन प्रमुख सचिव, भारत सरकार
रेल मंत्रालय,

CHAIRMAN & CHIEF EXECUTIVE OFFICER,
RAILWAY BOARD
EX OFFICIO PRINCIPAL SECRETARY
GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
5th September, 2024

No. 2024/EnHM/06/07

My dear General Manager,

Sub: Monitoring of stations cleanliness activities in all Divisions/Zones of Indian Railways.

1. Indian Railway makes every endeavor to keep trains & stations in properly maintained and clean condition. In order to enhance the range, intensity and visibility of cleanliness at Railway stations, there is a need to monitor cleanliness activities at war-footing level. Cleaning efforts need to be reinvigorated.
2. Coaching directorate already have three WhatsApp group namely Swach-Coach, Swach-DEMU and Swach-MEMU and these group need to be effectively utilized for improving cleanliness during maintenance. DRMs have to play important role in steering these cleaning drives.
3. Further, DRMs are to select a few trains for improving them quickly and the same will be monitored by Board. DRMs to inform PED/EnHM/Railway Board such identified trains. CTS, OBHS etc. are also be closely monitored for enhancing passenger experience.
4. In addition, to monitor cleanliness activities at identified stations (list enclosed as Annexure), WhatsApp group i.e. "Station cleaning" has been created at Board level where Zonal Railways are advised to upload pictures on daily basis at different times.
5. Further, daily one/two stations on random basis, other than those listed in Annexure, will be advised to Zonal Railways to upload pictures. The idea is to improve cleanliness level across all railway stations.
6. For any queries pertaining to WhatsApp group "Station cleaning", Dir/EnHM, Shri Ajay Jha (M-9717646231) may be contacted. For Swach-Coach, Swach-DEMU and Swach-MEMU, JDME/Coaching, Shri Aishvarya Sachan (M- 9717698121) may be contacted.
7. I would request your personal intervention in the matter to ensure compliance of the aforesaid instructions by concerned Divisions of your Railway.

With best wishes,

DA: Annexure.

General Managers,
All Indian Railways.

Yours sincerely,

(Satish Kumar)

Copy to: DRMs/All Zonal Railways.

S.No.	Zonal Railway	Identified Stations				
1	CR	Chhatrapati Shivaji Maharaj Terminus (CSMT)	Lokmanya Tiak Terminus (LTT)	Pune (PA)	Nagpur (NGP)	Dadar (DDR)
2	ER	Howrah (HWH)	Sealdah (SDAH)	Jamalpur (JMP)	Asansol (ASN)	Kolkata (KOAA)
3	ECR	Deen Dayal Upadhyay Nagar (DDU)	Darbhanga (DBG)	Patna (PNBE)	Muzaffarpur Jn. (MFP)	Dhanbad Jn. (DHN)
4	ECoR	Bhubaneswar (BBS)	Cuttack Jn. (CTC)	Puri (PURI)	Sambhalpur (SBP)	Visakhapatnam Jn. (VSKP)
5	NR	New Delhi (NDLS)	Anand Vihar Terminal (ANVT)	Varanasi Jn. (BSB)	Ayodhya Cantt (AYC)	Lucknow Charbagh (LKO)
6	NCR	Prayagraj (PRYJ)	Kanpur Central (CNB)	Jhansi Jn. (VGLJ)	Agra Fort (AF)	Gwalior (GWL)
7	NER	Banaras (BSBS)	Chappara (CPR)	Ghazipur City (GCT)	Gorakhpur Jn. (GKP)	Kathgodam (KGP)
8	NFR	Guwahati (GHY)	Dibrugarh (DBG)	New Jalpaiguri (NJP)	Katihar Jn. (KIR)	New Bongaigaon Jn. (NBQ)
9	NWR	Jaipur (JP)	Jodhpur (JU)	Ajmer (AII)	Lalgarh (LGH)	Udaipur City (UDZ)
10	SR	MGR Chennai Central (MAS)	Ernakulam Jn (ERN)	Tambaram (TBM)	Madurai (MDU)	Thiruvananthapuram Central (TVC)
11	SCR	Aurangabad (AWB)	Hyderabad (HYB)	Secunderabad (SC)	Vijayawada (BZA)	Tirupati (TPTY)
12	SER	Kharagpur (KGP)	Howrah (HWH)	Adra (ADRA)	Ranchi Jn. (RNC)	Rourkela (ROU)
13	SECR	Bilaspur (BSP)	Durg Jn. (DURG)	Raipur ®	Gondia (G)	NSCB Itwari Junction (NITR)
14	SWR	Bengaluru City Jn. (SBC)	SMVT Bengaluru (SMVB)	Yesvantpur (YPR)	Mysuru Jn. (MYS)	Hubballi Jn. (UBL)
15	WR	Indore Jn. (INDB)	Mumbai Central (MMCT)	Ahmedabad Jn. (ADI)	Rajkot Jn. (RJT)	Vadodara Jn. (BRC)
16	WCR	Bhopal (BPL)	Kota Jn. (Kota)	Jabalpur (JBP)	Gwalior (GWL)	VGL Jhansi Jn. (VGLJ)