Government Of India Ministry of Railways (Railway Board)

No. 2016/EnHM/06/09

New Delhi, dated 21.04.2023

General Managers, All Indian Railways

(Kind Attention: PCMEs/All Indian Railway)

Sub: Cleaning of Toilets and Wash Basins one hours prior of termination of trains.

Please refer to Clause.6.1(c) of Indian Railways Standard Bid Document for Mechanized cleaning and Housekeeping works of Station(s)/Trains, which stipulates that:-

"Toilets and wash basins to be cleaned at least twice each between 05.00 hrs. – 10.00 hrs. and 18.00 hrs. – 22.00 hrs and at least once between 13.00 hrs. - 15.00 hrs. and as necessary and also as required on demand at all hours. These are indicative timings which may be modified by railways to suit specific train timings and other local conditions. Doorways, gangways and vestibules should also be cleaned frequently."

As per the aforesaid instructions, the toilets and wash basins during the run of the train are to be cleaned as per the prescribed frequency on the scheduled time and as necessary and also on demand. The purpose of the aforesaid instructions are to ensure that toilets and wash basins are kept clean at all times. Compliance of these instructions should be strictly ensured by periodical inspections of the toilet and wash basins to maintain it in clean and hygienic conditions at all times.

It has also often been seen that one hour before the termination of journey, toilets and washbasins are more in use by passengers. In view of the same, it has been decided that in addition to the aforesaid instructions of SBD, toilets and wash basins should be cleaned at least one hour before the final destination station also, even if arrival of the train is falling within 22.00 hrs to 05.00 Hrs.

This issues with the approval of Board MTRS.

(Shailendra Singh) Execurive Director/ME (EnHM & Proj.)

Railway Board