

**Government of India
Ministry of Railways
Railway Board**

No. 2023/EnHM/26/03/System Improvement

New Delhi Dated 20.12.2023


**General Managers,
All Zonal Railways**

Sub:- Implementation of "14 Minutes Miracle" scheme of cleaning in Vande-Bharat trains at the Other End Terminal Stations.

Ref.:- Rly Board Letter of even number no. Dated 27.09.2023

IR aim to enhance the modern and comfortable rail travel experience for On-Board passengers. Vande Bharat trains have been introduced as IR's flagship project which has high visibility across various platforms. To improve cleanliness/hygiene level in Vande-Bharat trains, vide letter under reference all GMs/IR were advised to adopt the "14-Minutes Miracle" scheme over all Vande-Bharat trains. It was also communicated to make staff aware about process and flow-chart of the programme through training/briefings etc.

2. In view of the above, all zonal Railways are advised to conduct proper training sessions for concerned staff and necessary tools & equipments and smart uniform (in line with NR for ANVT-DDN Vande Bharat Train) be provided at the earliest. The performance/functioning of scheme should be monitored on daily basis to ensure its continuity and to achieve the desired results of the "14-Minutes Miracle" scheme.


(Shailendra Singh)
PED/ME (EnHM & Proj.)
Railway Board