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भारत सरकार/GOVERNMENT OF INDIA
रेल मंत्रालय /MINISTRY OF RAILWAYS
रेलवे बोर्ड/(RAILWAY BOARD)

No.2020/EnHM/13/01/Pt.I

New Delhi, dated: 11.09.2023

The General Managers,
All Zonal Railways

Sub: Clarification for implementation of Outcome Based Contracts.

Ref.: i. Railway Board's letter no. 2018/EnHM/13/01 dt.29.06.2020, 20.01.2022

ii. Railway Board's letter no. 2022/Trans/01/Policy dt. 10.02.2022

iii. Railway Board's letter no. 2020/EnHM/13/01/Pt. dt. 11.07.2022

In terms of aforesaid letters under reference, it was advised that all mechanized cleanliness contracts irrespective of the type of the station as well as coaches, OBHS and railway colonies should be issued on outcome basis, without explicitly stating the manpower prerequisites or deployment strategy. It was also instructed that the tender document must include all activities to be undertaken along with suitable measures for monitoring the performance.

2. It has come to the notice that certain Zonal Railways while finalizing the outcome based mechanized cleaning contracts on the basis of aforesaid Board's letter, are ignoring other aspects of the extant guidelines and ignoring requirements like cleaning chemicals, tools, machine etc. specified in the SBD and other Board's instructions on the subject. It may be noted that use of non-specified chemicals, tools and machines may have adverse impact on the surfaces of stations and rolling stock fittings and most importantly adversely affect the functioning of bio-toilets.

3. In this regard, it is advised that the Railway Board's instructions under reference for outcome based mechanized cleaning contracts are only for manpower component of the contracts and should not be extended for other terms and conditions of SBD and other guidelines issued by Railway Board.

Signed by

Shailendra Singh

Date: 13-09-2023 17:39:38

Shailendra Singh

Executive Director/ME (EnHM & Proj.)

Railway Board