

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)**

No. 2017/EnHM/26/04

New Delhi, Dated 19.10.2022

**The General Managers,
All Zonal Railways.**

Sub: Incidence reported in a National news paper that unwashed bed sheets are being ironed for providing to passengers.

An incidence that unwashed bed sheets are being ironed for providing to passengers has been reported in a National news paper.

This matter has been viewed seriously in Board's office. All Zonal Railways are accordingly advised to enhance supervision on working in Deptt/BOOT/Outsourced laundries including surprise visits by senior officers to avoid recurrence of such incidence in future.

Supervising staff should be posted in all shifts if required and thorough checks should be done on incoming washed linen to ensure quality. It should also be ensured that CCTV are installed and functioning in laundries. The feed through CCTV should be regularly monitored by officers including Sr. DME and monthly report may be submitted to General Manager. Suitable penalties should be imposed on contractors, if deficiencies noticed, as per terms of the contract.



**(Shailendra Singh)
Exe. Director/ME(EnHM & Proj.)
Railway Board**