

**GOVERNMENT OF INDIA (BHARAT SARKAR)
MINISTRY OF RAILWAYS (RAIL MANTRALAYA)
(RAILWAY BOARD)**

No. 2016/EnHM/06/12


New Delhi, dt: 27.12.2022

**The General Managers
All Indian Railways.**

Sub: Provision of On-Board Housekeeping Services (OBHS) in all identified trains.

On-Board Housekeeping Services (OBHS) are provided in important long distance Mail/Express trains for ensuring proper hygiene of coach toilets, doorways, aisles and passenger compartments during the run of the train to enhance the passenger experience. OBHS is a positive intervention meant to minimize passenger complaints on cleanliness and "hygiene issues" in trains.

In view of the above, it is requested that railways may review their primary maintained trains and all those trains which qualify the criteria of OBHS facilities as per Railway Board guidelines issued from time to time, should be provided with OBHS facility at the earliest.


**(Shailendra Singh)
EDME(EnHM & Proj.)
Railway Board**