

## Details for registration number : MORLY/E/2023/0027963

<b>Name</b>	Praveen Upadhyay
<b>Date of receipt</b>	17/10/2023
<b>Address</b>	B-9/9 Mahananda Nagar Ujjain
<b>District name</b>	Ujjain
<b>State name</b>	Madhya Pradesh
<b>Mobile no</b>	9425916792
<b>Email Id</b>	upadhyay_pravin@yahoo.co.in
<b>Grievance description</b>	
TRAIN Number 09054 LMNR to MMCT .Boarding at Ratlam for Mumbai Central. PNR Number 8408840913 . Date of Journey 01.10.2023. Train was delayed for more than 3 hours. Hence, journey was not carried out. TDR filed for full refund on account of Railways fault. The request for refund of ticket money not considered as yet. Just like delay of train, refund of claim through TDR not responded to by the competent authority.It appears delay is in the system of Railways. Only delay nothing else, the slogan of IR.	
<b>Name of organisation(s) where grievance is pending</b>	1. Central Railway Information System
<b>Type of receipt</b>	Transferred

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