

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
RAILWAY BOARD**

No.2017/EnHM/08/02

Dated: 24.04.2017

**General Managers
All Zonal Railways**

**SUB: Swachh Rail Swachh Bharat - Special Cleanliness Drive from
24.4.2017 to 23.05.2017 on Cleanliness of Trains**

As desired by Hon'ble MR, a month long Cleanliness Campaign is to be undertaken from 24th April, 2017 to 23rd May, 2017 on Cleanliness of Trains all over Indian Railways.

Attention should be given to identify the areas which are prone for uncleanliness and effective action taken to get lasting improvement. Focus should be on cleaning of trains at washing lines / terminals, cleaning of depot premises including washing lines, pest and rodent control, Maintenance of bio toilets, On Board Housekeeping Service (OBHS), Clean My Coach / Coach Mitra Service, enroute cleaning at Clean Train Stations (CTS).

Intensive inspection of trains should be undertaken by teams of officers and staff to ensure cleanliness onboard the trains. All trains have to be inspected in the washing lines, in railway yards and also at stations. Train inspections to include checks on toilets and quality of linen. Special emphasis should also be given to check cleanliness of trains on arrival to judge efficacy of OBHS vis-a-vis non-OBHS trains. Suggestions/feedback should also be obtained from passengers and immediate necessary action initiated. Availability of water in trains to be ensured and any inadequacy identified for necessary action. Inspection on cleanliness of Pantry Cars should also be undertaken by concerned executive and action taken.

Cleanliness awareness campaign to be organized by displaying anti-littering notices in all passenger inter-face areas, imposing fines on defaulters, use of CCTVs etc.

A drive on garbage handling and disposal shall also be undertaken at Trains & Depots.

Some selected photographs on the activities undertaken should be uploaded on the respective SBM web pages.

Zonal Railways are also requested to provide necessary information to the Railway Board in the format enclosed in Annexure-I on weekly basis on every Monday by email to advenhm@rb.railnet.gov.in.


(Ravindra Gupta)
Member Rolling Stock

Copy to MD / KRCL for similar action

Annexure – I**SWACHH RAIL SWACHH BHARAT -
Special Cleanliness Drive from 24.4.2017 to 23.05.2017**

Weekly Reporting Format (Data to be filed as applicable)

RAILWAY _____ Date: From _____ To _____

Activity undertaken - parameter/no. to be reported	Nos. Reported	Coverage		
		No. of depots	Other terminals/ Stations (Nos.)	No. of Trains
Cleanliness drives at depot/ stations – no. of officers deputed for the drives				
Inspection of trains by Officers – nos.				
Provision of dustbins – No. of additional dustbins provided in trains				
No. of Awareness campaigns				
Complaints on trains – no. received / disposed				
Interaction with passengers on cleanliness of trains – no. of passengers contacted.				
Feedback on status of cleanliness of trains at destination	OBHS trains			
	Non OBHS trains			
Anti-Littering Drive - No. of persons booked				
Anti-Littering Drive-Amount of fine collected (in Rs.)				