General Managers
Northern Railway, Northeast Frontier Railway,
East Central Railway, Western Railway

Subject: Setting up of Short Stay Shelters adjacent to railway stations for care & protection of vulnerable children coming in contact with Railways

1. Railway Women Welfare Central Organization (RWWCO) has requested Ministry of Railways (MOR) to assist RWWCO in setting up and running a Short Stay Shelter and Child Help Desk (CHD) at/adjacent to five railway stations (one station in Delhi area, Guwahati, Danapur, Samastipur and Ahmedabad) through a child centric NGO to protect vulnerable children coming in contact with Railways. Each Shelter would be approx 2000 sq feet of accommodation and would be able to accommodate up to 25 children and will provide immediate relief to the child by way of providing basic services such as nutrition, psycho-social support, medical aid and would be used as transit in restoring the children with their families by following laid down process in Juvenile Justice (JJ) Act, 2015 & Model Rules 2015. CHDs will run as 24X7 contact point to identify distressed, runaway, separated, trafficked and other vulnerable children. For this purpose Railway Women Welfare Organization (RWWO) of concerned divisions of Railways will partner with child centric NGOs. To enable RWWCO to undertake this welfare activity, RWWO has requested MOR to allot space and building infrastructure for the Short Stay Shelter and Child Help Desk (CHD) to RWWO, who in turn will enter into MOU with a child centric NGO to be nominated by MWCD to run these facilities.

2. Board (ME, FC and CRB) has approved the following:

2.1 Ministry of Railways will support the aspiration of RWWCO to associate with MOR, MWCD and child centric NGOs for this noble cause of setting up Short Stay Shelters and Child Help Desks in the overall national and social interest. 2000 sq feet of accommodation may be allotted to RWWO from the existing infrastructure of Railways for this purpose at/adjacent to each of the five stations mentioned in para 1 above. Details of the accommodation are as follows: Dormitory – 1000 sq feet for 25 children, Sickroom/First Aid Room – 75 sq feet, 2 Toilets – 25 sq feet, 2 Bathrooms – 25 sq feet, Person in charge room/counselling room/office room – 500 sq feet and Store room – 125 sq feet. One care take will also be provided by the Railway Division to guard the property and look after assets. 6X6 feet space may also be allotted to RWWO at each of these identified stations for CHD. CHD will be set up only at those Railway Stations where it is yet not functional with support from “Child line India Foundation” (CIF) and Ministry of Women and Child Development (MWCD).

2.1 Ownership of land and building assets of the accommodation will remain with Railways and RWWO will only have the right to use the land and building space for the purpose of running Short Stay Shelters. Allotment of accommodation will be done initially for a period of 5 years, extendable by another 5 years at the end of first 5 years.

2.2 Ministry of Women & Child Development (MWCD) will nominate child centric NGOs who will man and operate the CHD and Short Stay Shelters. NGO will be entirely responsible for providing the protective care and basic services to these children as per law.

2.3 RWWO of the concerned Division in which the CHD/Short Stay Shelter is located will enter into a MOU with the nominated NGO for running the CHD and the Shelter. An Oversight Committee
comprising the following would be constituted by DRM of each of the concerned Divisions to keep an oversight to ensure optimum standards of care and protection at the Shelter and CHD: - Members of concerned Child Welfare Committee (CWC), Members of concerned District Child Protection Unit (DCPU), concerned Station Master/Station Superintendent, concerned RPF Post In-charge, concerned Inspector GRP, representative from RWWO of concerned Division, representative of the nominated NGO and APO & AEN to be nominated by DRM. This oversight mechanism would be in addition to the mechanisms set up by MWCD and respective State Government for ensuring proper running of the shelter as per law by the nominated NGO and the responsibility of running the Short Stay Shelter and CHD would be that of the nominated NGO.

2.4 Day to day petty maintenance of the building and electricity and water would be provided by Railways. However, charges for water and electricity consumed would need to be paid by the concerned NGO to Railways. All other expenditure required for running the Short Stay Shelter would be provided by MWCD or the nominated NGO as decided by MWCD.

2.5 Railway PSUs may also be approached to provide maintenance/equipment/furniture and other support to these Shelters from their CSR funds.

3. **MWCD has been requested to nominate suitable NGO for running the Short Stay Shelters and CHDs and chart out funding pattern for running the Shelters and CHDs by the NGOs.**

4. While NGO nominations are received from MWCD, necessary action may be taken to identify 2000 sq feet accommodation at/adjacent to each of the five stations locations as brought out above for allotment to RWWO of concerned divisions and work out other modalities to take this initiative ahead.

5. This issues with concurrence of Associate Finance of Transformation Cell.

(Jeetendra Singh)
Executive Director/Transformation

No. 2018/TransCell/E/Protection of Child Rights

New Delhi, Dated: 24.8.2018

1. PFA, Northern Railway, Northeast Frontier Railway, East Central Railway, Western Railway
2. The ADAI (Railways), New Delhi
3. The Director of Audit, All Indian Railways

(Sanjeeb Kumar)
Executive Director/Accounts/Transformation

Copy to:
Divisional Railway Managers, Delhi, Guwahati, Danapur, Samastipur and Ahmedabad

Copy to:
1. PS to MR, MOS(S), MOS(G)
2. CRB, FC, ME, MTR, MRS, MS, MT, SECY, DG (RPF)
3. EDCC

(Jeetendra Singh)
Executive Director/Transformation