GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
RAILWAY BOARD

No. 2018/Trans.Cell/S&T/Punctuality

Date: 03.12.2018

The General Manager, All Indian Railways/PUs, NF(Con), CORE
The DG/RDSO/Lucknow, DG/NAIR/Vadodara
CAOs, DMW/Patiala, WPO/Patna, COFMOW/NDLS, RWP/Bela, CAO/IROAF

Sub: Reporting of Punctuality at Divisional Level.

Over the last one year emphasis has been laid on truthful reporting of punctuality &
asset failures and bring about a culture of righteousness in reporting & maintaining the
statistical data, and therefore FY 2018-19 was declared as ‘Zero Year’.

Logging of punctuality in right earnest is equally important for system improvement.
In this regard Board (CRB) have approved the following:

1. Division shall be the final authority to decide the cause of the punctuality and
   its head of logging, under their jurisdiction.

2. In case of any dispute, the decision of ADRM, looking after the Operations,
   shall be final.

3. The matter shall preferably be resolved on the same day & in any case, not
   beyond D+2 days. (D-Day of occurrence)

4. CRIS shall modify the ICMS software accordingly and issue the necessary user
   IDs to ADRMs.

Kindly acknowledge the receipt and ensure compliance.

(Umesh Balonda)
Executive Director/S&T
Transformation Cell

Copy to:

1. DRM: All Indian Railways.

2. MD/CRIS: It is requested that the changes, as above, may be accordingly
   implemented in the application software such that other than ADRM, the logging
   is not changed at any level.

Copy: As per list attached.
Copy to:

1. The ADAI (Railways), New Delhi
2. The Director of Audit, All Indian Railways
3. The Director, Indian Railway Institute of Civil Engineering, Pune.
4. The Director, Indian Railway Institute of Mechanical and Electrical Engineering, Jamalpur.
5. The Director, Indian Railway Institute of Signal Engineering and Telecommunications, Secunderabad.
6. The Director, Indian Railway Institute of Electrical Engineering, Nasik.
7. The Executive Director, Indian Railways Centre for Advanced Maintenance Technology, Gwalior.
8. The Director, Indian Railway Institute of Transport Management, Lucknow.
9. The Registrar, Railway Claims Tribunal, Delhi.
10. The General Secretary, IRCA, New Delhi.
12. The Secretary, Railway Rates Tribunal, Chennai.
14. Managing Director, CRIS, Chanakyapuri, New Delhi

Copy to:

1. The Genl. Secy., AIRF, Room No. 248, & NFIR Room No. 256-C, Rail Bhavan
2. The Secy. Genl., IRPOF, Room No. 268, FROA, Room No. 256-D & AIRPFA, Room No. 256-D Rail Bhavan

Copy to:

1. PS to MR, MOS(S), MOS(G)
2. CRB, FC, ME, MTR, MRS, MS, MT, SECY, DG(S&T), DG (RHS), DG (RPF), DG (Stores), DG(Pers)
3. All AMs, Principal Executive Director & Executive Directors of Railway Board

(Umesh Balonda)
Executive Director/S&T
Transformation

Date: 03.12.2018