No. 2018/TransCell/E/Protection of Child Rights 

New Delhi, Dated: 31.8.2018

General Managers
Northern Railway, Northeast Frontier Railway,
East Central Railway, Western Railway, North Western Railway

Sub: Pilot for setting up Short Stay Shelters adjacent to six railway stations for care & protection of vulnerable children coming in contact with Railways by RWWCO

2) RWWCO letter no 2018/RWWCO/CHD dated 19.07.2018
3) RWWCO letter no 2018/RWWCO/CHD dated 27.08.2018

1. Vide ref 1 above, approval of Board was conveyed to take necessary action to identify 2000 sq feet accommodation at/adjacent to each of the five stations locations viz Delhi, Guwahati, Danapur, Samastipur and Ahmedabad as brought out above for allotment to RWWO and work out other modalities to take forward the initiative of setting up of Short Stay Shelters and Child Help Desks (CHDs). Other terms and conditions are mentioned in para 2.1 to 2.4 of the above referred Board’s letter.

2. Further, vide ref 3 above, RWWCO has mentioned that it wants to set up Short Stay Shelter and CHD at one more Station viz Jaipur and has requested to allot accommodation for this location also. RWWCO has also mentioned that they have conceived this initiative in association with the ‘Prayas JAC Society’, a national level, child centric, non-profit organization, which is reaching out to large number of marginalized, vulnerable, destitute, distressed and deprived children and children coming in contact with the Railways through its multiple child centric programs. RWWCO has mentioned that it wants to partner with ‘Prayas JAC Society’, which has a strong track record of child care services to take up the initiative of providing holistic services to the children coming in contact with the Railways through ‘Short Stay Shelter’ and ‘Child Help Desk’ at these railway stations. Prayas has been running such Short Stay Shelters in railway premises in Delhi and Samastipur in the past. RWWCO would sign MOU with Prayas JAC Society for this purpose. Prayas will obtain the license to run the shelter and also undertake all legal and operational responsibilities for running the Shelters/CHD according to the Juvenile Justice (Care & Protection of Children) Act 2015/Model Rules 2016 and respective State Government regulations for ensuring proper running of the shelter as per law. All the expenditure required for running the Short Stay Shelter would be provided by Prayas.
3. The proposal of RWWCO mentioned in para 2 above has been considered and following has been approved by CRB:

"RWWCO may be allotted the accommodation at/adjacent to Jaipur station also in addition to the five stations viz Delhi, Guwahati, Danapur, Samastipur and Ahmedabad i.e. total six stations to undertake the initiative of setting up Short Stay Shelters and CHDs on a pilot basis. CHD will be set up only at those Railway Stations where it is yet not functional with support from “Child line India Foundation” (CIF) and Ministry of Women and Child Development (MWCD). RWWCO may partner with Prayas ("NGO concerned") for implementing this pilot initiative at the six stations (Delhi, Guwahati, Danapur, Samastipur, Ahmedabad & Jaipur). The NGO concerned will need to obtain the license to run the shelter and also undertake all legal and operational responsibilities for running the Shelters/CHDs according to the Juvenile Justice (Care & Protection of Children) Act 2015/Model Rules 2016 and respective State Government regulations for ensuring proper running of the Shelter/CHD as per law. All the expenditure required for running the Shelters/CHDs would be provided by the NGO concerned. The Short Stay Shelters and CHDs will become operational only after all necessary clearances and licenses are received from the State Government and will remain operational during the validity of these clearances/licenses. Due care will be taken by the Oversight Committee to ensure all terms and conditions at the time of signing of MOU between RWWCO and NGO concerned."

4. In line with above approval, necessary action may be taken to identify and allot suitable 2000 sq feet accommodation and 6x6 feet space for CHD at/adjacent to each of the six stations (Delhi, Guwahati, Danapur, Samastipur, Ahmedabad and Jaipur) to RWWCO to take this pilot initiative ahead. Ministry of Women and Child Development has been requested to provide requisite support to RWWCO and Prayas ("NGO concerned") for running the Short Stay Shelters and CHDs (copy of OM No 2018/TransCell/E/Protection of Child Rights dated 31.08.2018 is enclosed).

DA/- As above

(Jeetendra Singh)
Executive Director/Transformation

Copy to:
Divisional Railway Managers, Delhi, Guwahati, Danapur, Samastipur, Ahmedabad and Jaipur

Copy to:
1. PS to MR, MOS(S), MOS(G)
2. CRB, FC, ME, MTR, MRS, MS, MT, SECY, DG (RPF)
3. EDCC
4. Secretary/RWWCO in reference to letter no 2018/RWWCO/CHD dated 27.08.2018

(Jeetendra Singh)
Executive Director/ Transformation
OFFICE MEMORANDUM

Subject: Pilot for setting up of Short Stay Shelters adjacent to six railway stations for care & protection of vulnerable children coming in contact with Railways by RWWCO

1. The undersigned is directed to convey that Railway Women Welfare Central Organization (RWWCO), a NGO registered under Cooperative Societies’ Act along with ‘Prayas JAC Society’ - leading NGO running multi child centric projects across the country has approached Ministry of Railways (MOR) requesting assistance from MOR and Ministry of Women and Child Development (MWCD) in enabling RWWCO to set up and run a Short Stay Shelter and Child Help Desk (CHD) at/adjacent to each of the following six railway stations: Delhi, Guwahati, Danapur, Samastipur, Jaipur and Ahmedabad, to protect vulnerable children coming in contact with Railways. Each Shelter would be approx 2000 sq feet of accommodation and would be able to accommodate up to 25 children and will provide immediate relief to the child by way of providing basic services such as nutrition, psycho-social support, medical aid and would be used as transit in restoring the children with their families by following laid down process in Juvenile Justice (JJ) Act, 2015, Model Rules 2015 and other statutory provisions. CHDs will run as 24X7 contact point to identify distressed, runaway, separated, trafficked and other vulnerable children. To enable RWWCO to undertake this welfare activity, RWWCO has requested MOR to allot accommodation and space for the Short Stay Shelter and Child Help Desk (CHD) to RWWCO.

2. MOR has agreed to support the aspiration of RWWCO to serve this noble cause in the overall national and social interest and to allocate accommodation to RWWCO to implement this initiative on a pilot basis at the six stations. MOR has agreed to allot approx 2000 sq feet of accommodation from its existing infrastructure to RWWCO for this purpose at/adjacent to the six stations mentioned in para 1 above. Details of the accommodation are as follows: Dormitory - 1000 sq feet for 25 children, Sickroom/First Aid Room - 75 sq feet, 2 Toilets - 25 sq feet, 2 Bathrooms – 25 sq feet, person in charge room/counseling room/office room – 500 sq feet and Store room – 125 sq feet. One care taker will also be provided by the Railway Division to guard the property and look after assets. RWWCO will enter into MOU with Prayas (“NGO concerned”) to run these facilities. Instructions have been issued to General Managers of the concerned zones to identify and allot 2000 sq feet accommodation for Shelter and 6X6 feet space for CHD to RWWCO. CHD will be set up only at those Railway Stations where it is yet not functional with support from “Child line India Foundation” (CIF) and Ministry of Women and Child Development (MWCD).
3. Other modalities agreed by MOR are as under:

3.1 Ownership of land and building assets of the accommodation will remain with Railways and RWWCO into MOU with the NGO concerned will only have the right to use the land and building space for this purpose of running Short Stay Shelters. Allotment of accommodation will be done to RWWCO initially for a period of 5 years, extendable by another 5 years at the end of first 5 years. The NGO concerned will have to obtain the license to run the shelter and also undertake all legal and operational responsibilities for running the Shelters/CHD according to the Juvenile Justice (Care & Protection of Children) Act 2015/Model Rules 2016 and respective State Government regulations for ensuring proper running of the shelter as per law. All the expenditure required for running the Short Stay Shelter would be provided by the NGO concerned. The Short Stay Shelters and CHDs will become operational only after all necessary clearances and licenses are received from the State Government and will remain operational during the validity of these clearances/licenses.

3.2 An Oversight Committee comprising following would be constituted by the concerned Divisional Railway Manager (DRM) of each of the concerned Divisions to keep an oversight to ensure optimum standards of care and protection at the Shelter and CHD: - Members of concerned Child Welfare Committee (CWC), Members of concerned District Child Protection Unit (DCPU), concerned Station Master/Station Superintendent, concerned RPF Post In-charge, concerned Inspector GRP, representative from RWWO of concerned Division, representative of the nominated NGO and a Personal Officer & Assistant Engineer to be nominated by DRM. This oversight mechanism would be in addition to the mechanisms set up under the J.J (Care & Protection of Children) Act 2015/Model Rules 2016 and respective State Government for ensuring proper running of the Shelters/CHDs as per law by the NGO concerned. Due care will be taken by the Oversight Committee to ensure all terms and conditions at the time of signing of MOU between RWWCO and NGO concerned.

3.4 Day to day petty maintenance of the building and electricity and water would be provided by Railways. However, charges for water and electricity consumed would need to be paid by the NGO concerned/RWWO to Railways. All other expenditure required for running the Short Stay Shelter will be provided by the NGO concerned.

4. MWCD is requested to support this pilot initiative of RWWCO to set up the Short Stay Shelters/CHDs at six railway stations (Delhi, Guwahati, Danapur, Samastipur, Jaipur and Ahmedabad) and communicate to the concerned State Governments to provide the requisite assistance to RWWCO and Prayas (“NGO concerned”) in serving this noble cause of protecting vulnerable children.

5. This issues with the approval of Chairman Railway Board.

(Jeetendra Singh)
Executive Director/Transformation
Tel: 23047542

To,
Secretary, Ministry of Women and Child Development
Shastri Bhawan, New Delhi