Government of India  
Ministry of Railways  
Railway Board  

No. 2017/Transf. Cell/Go Digital  
Dated: 26.04.2018

General Managers  
All Zonal Railways  
Indian Railways

Sub: Launch of E-Inspection Module under “Encourage People to Go Digital” – An initiative on MR’s Dashboard  
Ref: CRB’s DO Letter on the subject of even no dated 23.04.2018

“Encourage People to Go Digital” is a “Top Priority” initiative on MR’s Dashboard. As a part of this digital initiative, responsibility of developing following digital initiatives was assigned to Delhi Division:

1. E-Inspection- Software, Module Application(App) and Web Portal  
2. Rail Passenger Grievance Redressal & Management System (RPGRAMS) - Software, Module Application(App) and Web Portal  

E-Inspection Software, Mobile App and Web Portal are ready for pan-India release. By using this software, we will be able to eliminate paper based reporting of inspections. It would also be an excellent tool for MIS. It collates all the data from various inspections and generates periodical managerial reports on various aspect of sections, stations and trains by assigning numerical rankings and enabling identification of weak areas.

The Instruction Manual as well as the User ID and Password for about 3300 officers (Branch Officers in the divisions and Deputy HODs and above in the Headquarters) have been created. One officer in each Zone (Sr EDPM) and Division (Sr EDPM) shall have the status of an ‘Admin’ and they are required to fill the master data for division [sections (for footplate inspection), train and station data].

For a wet run of the application, it is essential that actual data of inspection carried out by officers are entered into the system. It is requested that the data for the following type of inspections are entered into the system:

1. Footplate Inspections  
2. Station Inspections  
3. On Board Inspections  
4. Level Crossing Inspections  
5. Pre-departure Inspections  
6. Running Room Inspections

Data since January 1’ 2018 may kindly be entered into the system within next 02 weeks for improving the system and analyzing and rectifying bugs and other shortcomings if any.

Nominated ‘Admin’ of the zones and divisions may kindly be directed to get in touch with Sr EDPM/Delhi at rohitamishra@gmail.com and feedback may kindly be given to Mr A K Chandra, EDME/Transformation on edme.trans@gmail.com (Mob-9717646228).

(Sudheer Kumar)  
PED/Transformation