My dear General Manager,

Sub: Improvement in the work environment of RPF personnel.

During the last review taken with DG/RPF on July 10, 2018, some of the basic deficiencies were brought to my notice which need to be made good on priority. This will certainly help us in improving our service delivery towards the ultimate customer.

2. There are 744 barracks across IR for RPF/RPSF personnel, categorized as ‘essential category’ for the purpose of residential accommodation. The barracks need to be improved on top priority, and I would like to see a perceptible change over the next 3-4 months, especially in respect of the following-

   - Provision of a Industrial Grade RO for improved drinking water.
   - Renovation/construction of toilets in the barracks as per laid down norms.
   - Outsourcing of the House Keeping in the barrack which may be coordinated by the concerned Commandant of the Division.

3. Quite a substantial powers have been delegated to the divisions for hiring of vehicles and also the procurement of two wheelers for use by RPF personnel.

   During the review, I was informed that there are 740 posts and 527 out-posts of RPF all across the Indian Railways. It needs to be considered that posts are provided with a four wheeler and out-posts with two wheeler, in order to improve the mobility of the RPF as a whole, which will help us in taking better care of Railway property and help improve passenger services.

4. GMs may take necessary action on the above lines and give me a feedback.

With best wishes,

Yours sincerely

(Ashwani Lohani)

General Managers
All Indian Railways